1	JOINT HEARING ON THE LEGISLATIVE PRESENTATION
2	OF VETERANS OF FOREIGN WARS
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4	WEDNESDAY, MARCH 6, 2019
5	United States Senate,
6	Committee on Veterans' Affairs,
7	House of Representatives,
8	Committee on Veterans' Affairs,
9	Washington, D.C.
10	The Committees met, pursuant to notice, at 10:00 a.m.,
11	in Room SD-G50, Dirksen Senate Office Building, Hon. Johnny
12	Isakson and Hon. Mark Takano, Chairmen of the Committees,
13	presiding.
14	Senators Present: Isakson, Boozman, Cassidy, Rounds,
15	Tillis, Sullivan, Blackburn, Tester, Brown, Blumenthal,
16	Hirono, Manchin, and Sinema.
17	Representatives Present: Takano, Brownley, Lamb,
18	Levin, Rose, Brindisi, Cisneros, Lee, Underwood, Cunningham,
19	Pappas, Allred, Peterson, Roe, Radewagen, Bost, Bergman, and
20	Banks.
21	OPENING STATEMENT OF CHAIRMAN ISAKSON
22	Chairman Isakson. I call this meeting of the Senate
23	and House Veterans' Affairs Committees together and welcome
24	our VSOs here today. Veterans of Foreign Wars is a great
25	organization. They have a beautiful building right down the

- 1 street. They do a great job on behalf of veterans from all
- 2 wars overseas and do a great job working with us, which we
- 3 appreciate a lot.
- I know Tester is not here--oh, there he is. You lost
- 5 some weight. I did not recognize you. You are looking
- 6 good, as always. We are happy to have you--well, you did
- 7 not come to listen to us. We came to listen to you.
- 8 But as Chairman of the Senate Committee I want to tell
- 9 you how proud I am of what we have been able to do on that
- 10 Committee in terms of the Mission Act, accountability, and
- 11 the many things we have done improving the appeals process
- 12 and speeding things up.
- 13 We have a VA that can work for you. We are going to
- 14 ask you to be our partner this year. If you have a problem
- 15 with the VA, call us. Do not just call to complain. Call
- 16 to tell us what the problem was and help us solve the
- 17 problem. If we have got somebody at the VA that is a
- 18 problem we will get that corrected. If you are being a
- 19 problem, we will get that corrected.
- 20 We need to be a team. And the reason I said that is
- 21 important. We need to be a team. We cannot make it
- 22 everything you want it to be. We can make it the best we
- 23 can make it if we work together. But we spend time flaming
- 24 folks and talking about how somebody could have done
- 25 something better, and then we do not do anything productive.

Page 3

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1 So I am asking you to help us with that. I have told
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- 2 all the chairman of all the committees and all the members
- 3 of the Senate I want them to talk to their LA and their
- 4 staff that do veterans' appeals and veterans' calls and
- 5 veterans' cases. Let me know when they have a good
- 6 experience. Let me know when they have a bad experience,
- 7 and let me know when they have a suggestion that would make
- 8 the experience for everybody better.
- 9 Our job, the next two years, is to make it work right.
- 10 It is not to introduce some other bill that is supposed to
- 11 fix something. The veterans have got more money, more
- 12 authority, more statutory changes, more of what you wanted
- 13 them to ever invest--not because of me, not because of Jon,
- 14 but because all of us work together. We are a team. We
- 15 want you to be on our team too, because in the end what we
- 16 all do together is a lot more than what we ever do
- 17 separately.
- 18 So I just want to thank you for everything that you
- 19 have done. I want to take one liberal license. Would all
- 20 the VFW members from Georgia please stand? Go Dogs.
- 21 [Applause.]
- Chairman Isakson. That was a little liberal license.
- 23 It is now my pleasure to introduce my Ranking Member
- 24 and a great friend of mine from Montana, Jon Tester.
- 25 OPENING STATEMENT OF SENATOR TESTER

- 1 Senator Tester. Well, thank you, Johnny, and we all
- 2 appreciate your leadership and what you have done as well as
- 3 the House side of things and the whole bipartisan, bicameral
- 4 working together. But Mr. Lawrence, thank you for being
- 5 here. I appreciate what you do. I appreciate your
- 6 leadership team and it is good to see you here today.
- 7 Is my crew from Montana here? Stand up. All right.
- 8 Thanks, guys.
- 9 [Applause.]
- 10 Senator Tester. We have got some good folks in
- 11 Montana, I will tell you that, Commander Lawrence. As I
- 12 said before, and as Johnny just said, we are going to take
- 13 our cues from you. You know better than anyone how the VA
- 14 is performing across the country, what improvements need to
- 15 be made on behalf of veterans and their families, and
- 16 listening to veterans should not be a courtesy from the VA.
- 17 It should be mandatory. That is why we need to hear your
- 18 view on whether the VA is doing enough to accept
- 19 unacceptable rate of veteran suicides or provide just to
- 20 veterans exposed to toxins during their service, whether it
- 21 is Agent Orange or burn pits, or to address gender
- 22 disparities within the VA to provide more equitable
- 23 treatment of our women veterans, or to ensure all veterans
- 24 have access to timely and high-quality health care, whether
- 25 they live in Big Sandy, Montana, or Atlanta, Georgia.

- 1 We need to know whether the VFW believes that
- 2 implementation of the Mission Act, the largest overhaul of
- 3 veterans' health care in a generation, is being carried out
- 4 as Congress intended and as veterans deserve. There is very
- 5 little concern. I hear it every day from the veterans'
- 6 community and Congress that recently proposed access
- 7 standards will steer a disproportionate amount of veterans
- 8 and taxpayer dollars to the private sector, and despite
- 9 language in the Mission Act, the VA will not hold community
- 10 providers to the same standards of VA providers. So we
- 11 could end up sending more veterans into communities for
- 12 lower-quality care and longer wait times.
- To top it off, nobody can tell us how many veterans
- 14 will be impacted by these standards or how much it is going
- 15 to cost. All we know is that community care is more
- 16 expensive than VA care and that billions have been paid to
- 17 third-party administrators that should have gone directly to
- 18 improving the lives of you and your fellow veterans.
- 19 The VA refers to concerns about hollowing out the VA
- 20 health care system as false and predictable, but everybody
- 21 in this room--everybody in this room--knows they are very
- 22 real. Veterans deserve a lot more than that. They deserve
- 23 the truth. They deserve a system that works, a system that
- 24 is built and improved with input from you, the VFW, and
- 25 others.

- 1 Mr. Lawrence, it is great to have you here today to
- 2 gather that input. I want to welcome and I want to thank
- 3 you for all that you have done and your organization is done
- 4 on behalf of veterans and their families. Thank you.
- 5 [Applause.]
- 6 Chairman Isakson. It is now my pleasure to introduce
- 7 the gentleman from Tennessee, last year's Chairman, this
- 8 year's Ranking Member, Mr. Roe.
- 9 OPENING STATEMENT OF DR. ROE
- 10 Dr. Roe. Thank you, Mr. Chairman, and first of all I
- 11 want to welcome any Tennesseans who might be here. If you
- 12 would stand. Oh yeah, fantastic. Good. Thank you.
- 13 [Applause.]
- 14 Dr. Roe. I appreciate you being here, and Commander,
- 15 thank you for your team. They are great work with and
- 16 certainly we would not have gotten done last year what we
- 17 have gotten done without the help of your team.
- 18 And I also want to thank my colleagues at the dais,
- 19 because I can tell you that in my 10 years here I have never
- 20 worked closer with--it pains me, from the House, to say
- 21 anything nice about the Senate, but anyway, there were great
- 22 partners last year and we would not have gotten done what we
- 23 have gotten done for our veteran community without their
- 24 help, so thank you all on the Senate side. And it is a very
- 25 bipartisan--we try to check the Republican and Democrat at

- 1 the door and do what is right for our nation's heroes.
- I was at an elementary school this week, on Monday, and
- 3 I asked the children--it was a fifth-grade class, and there
- 4 were probably 40 kids in there, and I asked them to hold up
- 5 their hands if they had anyone in their family who was a
- 6 veteran or was currently serving. About 80 percent of those
- 7 kids held their hand up. That is who we represent, and you
- 8 all, like I am, are the past and we are doing what is right
- 9 for our veterans, but those kids are the future, and with
- 10 the example they have been given by you they will also step
- 11 up and serve this great nation.
- During the last two years, I do not remember a time in
- 13 my time here in Congress we have accomplished as much for
- 14 our nation's heroes. We passed an Accountability and
- 15 Whistleblower Protection bill. I think one of the major
- 16 pieces of legislation is not talked about as much but I
- 17 think could be transformative is the Appeals Modernization,
- 18 which Mike led right here. It has passed into law and is
- 19 now live.
- 20 The Forever GI Bill, which now allows a veteran--I used
- 21 the GI Bill when I got out of the Army.
- [Applause.]
- Dr. Roe. You know, who knows, with these things, how
- 24 fast technology is changing and rapidly, so a veteran at 50
- 25 years of age can go back and get retrained going forward.

- The VA Mission Act, which can either be the most
- 2 transformative piece of legislation we have passed in
- 3 decades for the VA or it can just be another piece of paper
- 4 that is written and signed into law, depending on how it is
- 5 implemented. So I look to you to help us, and Commander
- 6 Lawrence and I have had discussions about that. He will be
- 7 coming to my district to look at some things that we have
- 8 done.
- 9 And I want to thank Chairman Takano for his continuing
- 10 the technology committee that we stood up, the subcommittee
- 11 that we stood up. Look, I told the Secretary that if we do
- 12 not get this Cerner, this electronic health record done
- 13 right we both need to go into the Witness Protection
- 14 Program, and it is one that we absolutely have got to get
- 15 right going forward.
- And we talked about burn pits. We passed a piece of
- 17 legislation yesterday on the House floor. But think about
- 18 this. If you are allowed--if you go into DoD as an 18-year-
- 19 old and 50 years later something may have happened to you,
- 20 who knows what, if you have got that virtual lifetime
- 21 electronic health record we can go back and mine that data
- 22 and find out did it actually affect you--positively,
- 23 negatively, whatever? So that is hugely important.
- 24 Three other things very briefly I want to talk about,
- 25 one very near and dear to my heart. I am a Vietnam-era v.

- 1 I served in Korea, Camp Casey and other places in Korea.
- 2 [Applause.]
- 3 Dr. Roe. But one of the things that is very near and
- 4 dear to my heart are the Blue Water Navy vets. Look, we
- 5 left a war, in 1975, that did not go well for this country
- 6 and it took us a couple of decades to finally get our
- 7 swagger back in this country. It is time that we treated
- 8 those Blue Water Navy, that were off the coast of Vietnam,
- 9 exactly the same as we treated every other veteran that put
- 10 their feet on the ground there. So I need your help.
- 11 [Applause.]
- Dr. Roe. To finish up, and I know the Chairman will
- 13 have comments about this, but another thing that troubles me
- 14 greatly as a physician is suicide. I just saw, the AMA
- 15 published a piece of information yesterday that said that
- 16 with alcohol and drugs and suicide, those three things,
- 17 almost 47 Americans per 100,000 die each year. That is not
- 18 only a veteran tragedy, that is an American tragedy, and we
- 19 have to change that.
- We are having a roundtable this afternoon, the Chairman
- 21 has called, on veteran suicide. The President, as you know,
- 22 had a declaration yesterday, an Executive order. It is
- 23 going to take more than Executive orders and declarations,
- 24 folks. This is very troubling to me that 20, or whatever
- 25 the number is, commit suicide each day.

- 1 And lastly, our homeless veterans. Ten percent are in
- 2 Los Angeles County, of all the homeless veterans in America.
- 3 This is a scourge on our country, as wealthy as we are, to
- 4 have one veteran living homeless anywhere.
- 5 So I want to finish by thanking you for the privilege
- 6 to serve on this Committee. It has been. I look forward to
- 7 working with you all and I look forward to this Congress,
- 8 and I yield back.
- 9 Chairman Isakson. You know, we all make mistakes and I
- 10 made a big one early on. I got the introductions out of
- 11 order and I promoted the Chairman of the House Committee and
- 12 demoted Mr.--
- 13 Dr. Roe. It works for me. It is okay.
- 14 Chairman Isakson. -- I promoted Tester, the Senator,
- 15 and demoted the House member, and that is a big mistake. I
- 16 am sure I am going to get 40 lashes later on.
- 17 There was probably an appropriate reason for me to do
- 18 that because I want to lavish some praise on him. Mr.
- 19 Takano has come a long way in two months, and as a Chairman
- 20 in the House he is doing a great job, and we are working
- 21 just as well together as we did with the Chairman from
- 22 Tennessee. So I want to take pride in introducing the
- 23 Chairman of the House Veterans' Affairs Committee, whom I am
- 24 introducing last instead of first, Mr. Takano.
- 25 [Applause.]

- 1 OPENING STATEMENT OF CHAIRMAN TAKANO
- 2 Chairman Takano. Thank you. Thank you, Mr. Chairman,
- 3 Chairman Isakson, and no forgiveness--I mean, let me just
- 4 say that I made a mistake in saying that Ms. Radewagen was
- 5 from Guam instead of American Samoa, and so I am prone to
- 6 these mistakes myself.
- Good morning, Commander, Commander Lawrence. I
- 8 appreciate you being here. And I do cherish the
- 9 relationship I have with Senator Isakson and Ranking Member
- 10 Roe and Senator Tester in the bipartisan way that we come
- 11 together to help our nation's veterans. And I want to
- 12 welcome every VFW member here today who has traveled the
- 13 distance to be here in this hearing room.
- 14 Commander, I want to begin by recognizing the tireless
- 15 advocates who work every day on behalf of the VFW, and we
- 16 rely on your VFW chapters in our districts and states back
- 17 home and here in Washington, D.C., to be the voice for the
- 18 millions of veterans you represent throughout the country.
- 19 I do want to take special -- a moment to recognize my
- 20 California veterans. If you are in the room please stand.
- 21 Go California.
- [Applause.]
- 23 Chairman Takano. Welcome. I would also like to thank
- 24 the VFW for your work on the independent budget with the DAV
- 25 and PVA. It is clear from your latest version that while

- 1 the VA is receiving robust funding there are certainly gaps
- 2 to close and much work left to be done before we achieve our
- 3 shared goals. I ask that the VFW continue to hold the
- 4 administration and Congress accountable and ensure both
- 5 fulfill our nation's promise to veterans, and we look to you
- 6 to guide our work.
- With your help we have seen a lot of successes over the
- 8 years and we will continue to need your input as we move
- 9 through this Congress. In reading through your testimony,
- 10 your concerns are my concerns and the concerns of this
- 11 Committee.
- I appreciate that your first priority is my first
- 13 priority, providing health care and disability benefits to
- 14 the Blue Water Navy, as my Ranking Member mentioned, these
- 15 veterans who were exposed to Agent Orange. It is long past
- 16 time for Congress to pass H.R. 299, and I agree, Congress
- 17 cannot fail these veterans again.
- 18 Last week, during a hearing in which Secretary Wilkie
- 19 testified before the House Veterans' Affairs Committee on
- 20 the state of the VA, I asked the Secretary to update me on
- 21 whether the administration will appeal the Court of Appeals
- 22 for the Federal Circuit's decision to extend these benefits
- 23 to Blue Water Navy veterans. I also asked him if Blue Water
- 24 Navy veterans eligible for disability benefits after the
- 25 court's decision will be able to receive health care at the

- 1 VA medical facilities. And although we are awaiting a
- 2 response from the Secretary, veterans should not be made to
- 3 wait. Congress must act.
- 4 [Applause.]
- 5 Chairman Takano. During that hearing I also asked
- 6 Secretary Wilkie to discuss what needs to be done to achieve
- 7 the Committee's vision for VA 2030. The Committee's VA 2030
- 8 plan is simple. It is a future look at what the Committee
- 9 envisions to be the ideal VA, a VA ready to provide services
- 10 and benefits to veterans, no matter the generation or
- 11 conflict in which they served. That starts with getting
- 12 implementation of the Mission Act right so veterans can
- 13 access care at VA hospitals and clinics and with community
- 14 providers.
- 15 We share your similar concerns regarding access
- 16 standards, a focus on health outcomes, and hiring and
- 17 retaining providers and employees to fill the 48,985
- 18 vacancies at VA. These positions need to be filled.
- 19 The VFW's voice must be heard during the Mission Act
- 20 implementation and there must be an open and collaborative
- 21 process. Commander, I ask today that you provide us your
- 22 candid views on implementation thus far.
- 23 I also ask you to continue to highlight and advocate
- 24 for policies to address disparities in health outcomes for
- 25 minorities and LGBT veterans for Congress and the

- 1 administration and the nation. Please continue your
- 2 passionate advocacy for utilization of benefits by veterans
- 3 suffering from traumatic brain injury and military sexual
- 4 trauma, VA's progress on medical cannabis research and
- 5 health care services for former servicemembers with other
- 6 than honorable discharges.
- 7 I also share your disappointment that, in your own
- 8 words, quote, "Not a single piece of legislation became law
- 9 in the 115th Congress to address the needs of women
- 10 veterans," end quote. This must change in the 116th
- 11 Congress.
- 12 [Applause.]
- 13 Chairman Takano. The first veterans' bill to pass the
- 14 House of Representatives in this Congress was the Veterans
- 15 Access to Child Care Act. It enables veterans with young
- 16 children to see their VA provider without having to choose
- 17 between making their appointments and finding and affording
- 18 child care.
- 19 I want to thank Congresswoman Brownley for her tireless
- 20 work on that bill and I am excited to have her chair the
- 21 Health Subcommittee and also lead our Task Force on Women
- 22 Veterans. And that is the reason why this is going to
- 23 change in this Congress.
- 24 With the help of our colleagues in the Senate I expect
- 25 the 116th Congress will far exceed the 115th Congress in

- 1 addressing the needs of women and servicemembers and
- 2 veterans. Women veterans need to know that today's VA is
- 3 here to serve them, and I urge my Senate colleagues to pass
- 4 the Veterans Access to Child Care Act without delay.
- 5 VA must also take immediate action to address veteran
- 6 suicide and the alarming trend of veterans committing
- 7 suicide in VA medical facility parking lots. As the number
- 8 one clinical priority of the VA I am concerned that
- 9 resources are not being spent to tell veterans and their
- 10 families about the services VA provides.
- I am also not sure if last year's presidential
- 12 Executive order had the impact we were all hoping for. I
- 13 remain concerned that we, as a nation, are not addressing
- 14 veterans in crisis who served in Vietnam, those not
- 15 utilizing VA health care, and those who served in the
- 16 National Guard and Reserve components who never mobilized
- 17 for deployment.
- 18 As I close I would ask you to continue to work with and
- 19 advise all of us here on the need for a fourth
- 20 administration at VA. I hear your concerns about vocational
- 21 rehabilitation, education services, and the transition
- 22 assistance program not getting the attention and advocacy
- 23 they deserve under the Veterans Benefits Administration. I
- 24 support the efforts to provide a seat at the table within VA
- 25 for these programs. They are vital to the success of our

- 1 veterans once they leave the service. However, having
- 2 watched VA's implementation of the Forever GI Bill, the
- 3 Mission Act, and the electronic health records, I have
- 4 concerns about VA's ability to implement a new
- 5 administration without a detailed and well-developed plan.
- I would like to work with you to further develop
- 7 legislation to have VA create this plan and inform Congress
- 8 of the budgetary and personnel requirements necessary to
- 9 execute the plan successfully before the new administration
- 10 is authorized.
- 11 Everyone in here agrees one homeless veteran, one
- 12 unemployed veteran or underemployed veteran, one financially
- 13 unstable veteran is one veteran too many. Let us figure out
- 14 how to structure VA to empower employees to make the system
- 15 work for these veterans and structure VA to hold leadership
- 16 accountable for improving veteran outcomes.
- 17 While I touched on a few of the issue areas important
- 18 to you and your membership, know that I am committed to
- 19 helping advance your priorities in the coming year. I began
- 20 by saying your priorities are this Committee's priorities
- 21 and I meant that.
- I look forward to hearing your testimony today and
- 23 thank you again for your tireless advocacy on behalf of the
- 24 veteran community. Thank you, Mr. Chairman, and I yield
- 25 back the balance of my time.

Chairman Isakson. Well, thank you, sir, and it is now 2 my pleasure to introduce Senator Tom Udall to introduce the 3 Commander-in-Chief of the Veterans of Foreign Wars. 

- 1 STATEMENT OF THE HONORABLE TOM UDALL, A UNITED
- 2 STATES SENATOR FROM THE STATE OF NEW MEXICO
- 3 Senator Udall. Thank you, Chairman Isakson, Vice
- 4 Chairman Tester, Chairman Takano, and Ranking Member Roe. It
- 5 is my pleasure to appear before you today to introduce the
- 6 Commander-in-Chief of the Veterans of Foreign Wars, Vincent
- 7 Lawrence, otherwise known as B.J. Commander-in-Chief
- 8 Lawrence hails from Alamagordo, New Mexico, located close to
- 9 Holloman Air Force Base and White Sands Missile Range.
- Mr. Vincent served in the Army from 1983 to 1986, and
- 11 was stationed in South Korea where he earned the Korean
- 12 Defense Service Medal. He served in his community as a
- 13 police officer, including as an undercover agent, and was in
- 14 the private sector as the owner of Lawrence Investigations.
- 15 He joined the VFW in 2000 and has been a successful and
- 16 dynamic leader in that organization ever since. Last July,
- 17 he was elected Commander-in-Chief.
- 18 The VFW is the nation's largest veterans organization.
- 19 It is an effective advocate here in Washington and provides
- 20 needed services to veterans around the country. Commander-
- 21 in-Chief Vincent wants to move the organization forward into
- 22 the new millennium, bring in the younger generation
- 23 veterans, and reinvigorate older members.
- 24 His theme for his tenure is "Make It Happen." He is
- 25 here today to advise us on how we can make it happen for our

- 1 nation's veterans. And I would say to you, B.J., these two
- 2 committees, that could be their slogan too. They are great
- 3 and they are bipartisan and they make it happen for
- 4 veterans.
- 5 The VFW's legislative priorities include passing the
- 6 Blue Water Navy Vietnam Veterans Act to make sure that
- 7 veterans who served in offshore waters of Vietnam and were
- 8 exposed to Agent Orange received disability benefits,
- 9 improving veterans' health care, improving transition
- 10 services for servicemembers, returning home, and improving
- 11 the airborne hazards and open burn pit registry.
- 12 While I am here I would just like to say a few words in
- 13 particular about the last item. Along with Senator Corker I
- 14 sponsored the original Burn Pits Registry Act, signed into
- 15 law in 2013. The national registry helps veterans, doctors,
- 16 and the VA determine the extent that air pollution caused by
- 17 open-air burn pits in Afghanistan and Iraq has led to
- 18 medical diseases among servicemembers. But we need to
- 19 improve the information gathered so that veterans receive
- 20 the medical treatment they have earned.
- 21 Senator Sullivan, here in the Senate, and I are co-
- 22 sponsoring a new Burn Pits Registry Enhancement Act to do
- 23 just that. This bill has also been introduced in the House
- 24 on a bipartisan basis by Representatives Wenstrup and Ruiz.
- 25 I hope this Committee will consider this bill soon and I

- 1 thank you, to all the members here, for your work on behalf
- 2 of the nation's veterans. They served our nation, risking
- 3 everything, and we must make sure that they receive all the
- 4 benefits that they have earned.
- 5 And now it is my honor to give you the Commander-in-
- 6 Chief, Chief Lawrence. Lawrence, I am going to say I am
- 7 sorry to slip away on you. I have two other committees
- 8 meeting, but I know from your reputation that you are going
- 9 to knock it out of the park. Thank you very much and thank
- 10 you once again.
- [Applause.]
- 12 Chairman Isakson. Thank you, Senator.
- 13 It is now my pleasure to introduce the Commander-in-
- 14 Chief of the Veterans of Foreign Wars, Mr. Lawrence. And
- 15 Mr. Lawrence, let me tell you this. When your green light
- 16 goes to red I am supposed to raise hell and get you to stop.
- 17 I am not going to do that. I would not do that to a
- 18 commander anyway, but try and watch the button as much as
- 19 you can when it turns red so we can get everybody included
- 20 before the hearing is over today.
- 21 Thank you so much, Commander, for all you have done for
- 22 your country, for being here today, and for the Veterans of
- 23 Foreign Wars. The mic is yours.

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- 1 STATEMENT OF VINCENT "B.J." LAWRENCE, COMMANDER-
- 2 IN-CHIEF, VETERANS OF FOREIGN WARS OF THE U.S.;
- 3 ACCOMPANIED BY BOB WALLACE, EXECUTIVE DIRECTOR;
- 4 RYAN GALLUCCI, NATIONAL VETERANS SERVICE DIRECTOR;
- 5 CARLOS FUENTES, NATIONAL LEGISLATIVE SERVICE
- 6 DIRECTOR; AND DARRELL BENCKEN, NATIONAL
- 7 LEGISLATIVE COMMITTEE CHAIRMAN
- 8 Mr. Lawrence. Thank you, Mr. Chairman. Before I begin
- 9 I would like to acknowledge and turn over to our Executive
- 10 Director, Mr. Bob Wallace, for some introductions of our
- 11 special guests that are here with us today.
- 12 Mr. Wallace. Members of the Senate and House Veterans'
- 13 Affairs Committees, I am honored to have the privilege of
- 14 introducing the national officers of the VFW and our
- 15 Auxiliary. Mr. Chairman, please allow me to ask those to be
- 16 introduced to please remain standing, and I wish to request
- 17 the audience to holds its applause until all have been
- 18 introduced.
- 19 The National President of our Auxiliary, Sandy Kriebel,
- 20 from Maryland; Senior Vice President of the Auxiliary, Peggy
- 21 Haake, from Hawaii; Junior Vice President, Sandy Onstwedder,
- 22 from Michigan; National Secretary-Treasurer, Jan Owens, from
- 23 South Carolina; Legislative Ambassador, Kathy Voss, from
- 24 North Carolina; Commander-in-Chief's wife, Mary Lawrence,
- 25 from New Mexico; Adjutant General's wife, Kelly Jones, from

- 1 Missouri; Senior Vice Commander-in-Chief, William "Doc"
- 2 Schmitz, from New York; Junior Vice Commander-in-Chief, Hal
- 3 Roesch, from Virginia; Adjutant General, Kevin Jones, from
- 4 Missouri; Quartermaster General, Debra Anderson, from
- 5 Missouri; Judge Advocate General, Dan Nail, from Louisiana;
- 6 Surgeon General, Ruth Fairchild, from Pennsylvania; National
- 7 Chaplain, Charlene Cobb, from Wisconsin; National Chief of
- 8 Staff, Jerry Herker, from Washington; Inspector General,
- 9 Charley Shoemaker, from Kansas; Chairman of the VFW National
- 10 Legislative Committee, Darrell Bencken, from Kansas;
- 11 Director of VFW National Legislative Service, Carlos
- 12 Fuentes, from Maryland; Director of VFW National Veterans
- 13 Service, Ryan Gallucci, from Maryland.
- 14 I would also like to recognize the VFW SVA fellows.
- 15 These student veterans exemplify the future leaders of our
- 16 great nation, and we also have with us many of our past
- 17 commanders-in-chief.
- 18 Thank you, Mr. Chairman.
- 19 [Applause.]
- 20 Chairman Isakson. You being here today, Ms. Lawrence,
- 21 we especially welcome you. The first lady has a big job to
- 22 do and we know you are doing a great job supporting your
- 23 husband in the VFW.
- Mr. Lawrence. Thank you, Mr. Wallace.
- 25 Chairmen Isakson and Takano, Ranking Members Tester and

- 1 Roe, it is my honor to represent the more than 1.76 million
- 2 strong, and growing, membership of the Veterans of Foreign
- 3 Wars of the United States and its Auxiliary. I have had the
- 4 privilege of visiting veteran servicemembers and their
- 5 families around the world to hear how the decisions you make
- 6 here in Washington impact their daily lives. They sincerely
- 7 appreciate your tireless work to improve educational
- 8 benefits with the Forever GI Bill, to enhance access to
- 9 high-quality health care and expand the caregiver program to
- 10 veterans of all eras with the VA Mission Act, and to
- 11 streamline decisions on their claims with Appeals
- 12 Modernization Act.
- And we thank you for joining us in opposition to
- 14 privatization. I want to make it clear, up front today,
- 15 that the VFW will fight any attempt to privatize the VA
- 16 health care system.
- [Applause.]
- 18 Mr. Lawrence. And as Dr. Roe mentioned earlier in his
- 19 opening comments, the issue I continue to hear about the
- 20 most is Blue Water Navy. The 115th Congress failed to
- 21 restore care and benefits for Blue Water Navy veterans
- 22 because on Senator did not believe Agent Orange made Blue
- 23 Water Navy veterans sick and another veteran Senator was
- 24 concerned with the cost. We hope VA does the right thing by
- 25 accepting the VFW-supported Procopio court decision which

- 1 overwhelmingly confirmed veterans who served off the coast
- 2 of Vietnam must receive benefits.
- 3 [Applause.]
- 4 Mr. Lawrence. VA cannot continue to deny assistance
- 5 for veterans who are sick and dying from Agent Orange-
- 6 related diseases. To ensure Blue Water Navy veterans never
- 7 have their earned benefits arbitrarily stripped away again,
- 8 this Congress--this Congress must pass the Blue Water Navy
- 9 Vietnam Veterans Act and make it happen.
- [Applause.]
- 11 Mr. Lawrence. The VFW was founded in 1899 by Spanish-
- 12 American war veterans. A century ago this year, the VFW
- 13 became the first veterans' organization to establish a
- 14 permanent presence in our nation's capital. That mission
- 15 continues now and that is to help veterans cut the red tape
- 16 and advocate for better care and benefits.
- 17 The VFW has spearheaded or contributed to every reform
- 18 and expansion of federal benefits for veterans, and this
- 19 include the collaborative effort between Congress, VA, the
- 20 VFW, and others to modernize the VA's appeals process so
- 21 veterans are no longer required to wait five years, on
- 22 average, for decisions.
- 23 The process to overhaul appeals was lengthy and
- 24 involved differing ideas and opinions. Negotiations were
- 25 difficult at times but resulted in everyone involved having

- 1 ownership of the end product. VA has continued this
- 2 collaborative effort through full implementation of a new
- 3 appeals process this past month. As a result, the new
- 4 process has the best interest of veterans at its core and
- 5 has the potential to improve appeals for benefits by the
- 6 brave men and women who have worn our nation's uniform.
- With more than 2,100 accredited service officers who
- 8 last year assisted 526,000 veterans obtain benefits, we will
- 9 keep a close eye on how regional offices and the Board of
- 10 Appeals perform under the new framework and help VA address
- 11 any unintended consequences.
- 12 Specifically, VA must properly address the legacy
- 13 appeals backlog and improve quality so veterans get quick
- 14 and accurate decisions on their claims instead of poorly
- 15 developed decisions that are immediately appealed.
- [Applause.]
- 17 Mr. Lawrence. Timely access to high-quality health
- 18 care remains a major concern for VFW members across the
- 19 country. The VFW continues to assist thousands of veterans
- 20 who require care to cope with their service-related
- 21 illnesses and injuries. This includes more than 10 million
- 22 volunteer hours every year at VA medical facilities and to
- 23 help support our fellow veterans. We do so because more
- 24 than 80 percent of VFW members rely on the VA health care
- 25 system.

- 1 The VFW thanks you for including the views and
- 2 interests of our members when drafting the VA Mission Act of
- 3 2018, but now it is time to focus on the implementation of
- 4 this important and multifaceted law. Unlike appeals
- 5 modernization, VA has elected to largely ignore the views of
- 6 the nation's largest war veterans organization when drafting
- 7 rules to implement the VA Mission Act.
- 8 VA executive leadership should be embarrassed that they
- 9 have discontinued VA's strong collaborative relationship
- 10 with the VFW and instead chose to make arbitrary decisions
- 11 without consulting those who most intimately understand VA's
- 12 mission and the needs of the veterans community. VA must
- 13 discontinue the practice of ignoring the veteran service
- 14 community when making such important decisions.
- 15 [Applause.]
- 16 Mr. Lawrence. As a result of that, the VA has betrayed
- 17 its sacred vow to care for all who have borne the battle by
- 18 proposing to charge veterans for service-connected urgent
- 19 care and ignored lessons learned from the Veterans Choice
- 20 Program by continuing to use arbitrary access standards that
- 21 are not tailored to the VA health care system or, most
- 22 importantly, not tailored to the veterans it serves.
- 23 Charging veterans for non-service-connected urgent care
- 24 to deter overreliance is not as acceptable, but VA cannot
- 25 charge for service-connected care regardless of where such

- 1 care is provided.
- 2 [Applause.]
- 3 Mr. Lawrence. The VFW calls on Congress to conduct
- 4 aggressive oversight of VA Mission Act implementation to
- 5 ensure VA expands access to care for veterans by hiring more
- 6 doctors, improving VA's aging infrastructure, and properly
- 7 implementing the new Veteran's Community Care Program.
- 8 The VFW was pleased the VA elected to adopt the same
- 9 electronic health care record as DoD, which puts an end to
- 10 the saga of VA not integrating military treatment records
- 11 into veterans' treatment plans. With an estimated \$16
- 12 billion price tag, Congress must continue extensive
- 13 oversight to ensure the new EHR improves the delivery of
- 14 care to all ill and injured veterans.
- The success of electronic health care record
- 16 modernization, appeals modernization, the VA Mission Act,
- 17 the Forever GI Bill, and other improvements created by VA or
- 18 established by Congress will be significantly impacted by
- 19 the resources VA is given. The VFW has joined our
- 20 independent budget partners in recommending more than \$103
- 21 billion for VA's budget. This can only--this can only be
- 22 accomplished if Congress ends sequestration.
- 23 [Applause.]
- Mr. Lawrence. Over the past four years, VFW members
- 25 around the world have taken an active role in addressing a

- 1 serious issue, suicide. VFW posts which continue to serves
- 2 as pillars of their communities have hosted community
- 3 service projects as part of our mental wellness campaign to
- 4 destigmatize mental health, by teaching veterans and their
- 5 loved ones how to identify mental distress and what local
- 6 resources are available for those struggling to cope.
- 7 Congress must play a role in reducing the rate of
- 8 suicide among veterans by conducting aggressive oversight of
- 9 VA's mental health programs and hiring efforts to ensure
- 10 veterans have access to care when they do turn to the VA for
- 11 help.
- 12 Congress must also expand peer-to-peer support programs
- 13 and pass legislation to study medical cannabis. Veterans
- 14 tell us medical cannabis works and is a more suitable option
- 15 than the drug cocktails VA prescribes. VA must consider how
- 16 complementary and alternate therapies can help veterans cope
- 17 with PTSD and other conditions such as chronic pain.
- 18 Suicide is a serious issue. We must do what is needed
- 19 to save 20 veterans who take their own lives every day.
- 20 [Applause.]
- 21 Mr. Lawrence. The number of women veterans who have
- 22 turned to VA for their health has tripled since 2001. VA
- 23 has worked to improve gender-specific care for this
- 24 population of veterans but more work needs to be done.
- 25 Congress must pass legislation to improve the gender-

- 1 specific competency of VA health care providers. They must
- 2 give women veterans the ability to choose the gender of
- 3 their health care provider. They must extend the number of
- 4 days newborn care is covered by VA, and expand the
- 5 successful VA Child Care Pilot Program and require the VA to
- 6 continue to improve privacy at women clinics.
- Finally, Congress must ensure VA conducts targeted
- 8 outreach to women so no veteran is left to wonder what
- 9 benefits she is eligible to receive.
- 10 [Applause.]
- Mr. Lawrence. VFW members have been exposed to toxins
- 12 during every war. These toxins have long-lasting impacts on
- 13 their health and well-being of their descendants. Burn pits
- 14 and other environmental hazards in Iraq and Afghanistan have
- 15 caused irreversible harm to our servicemembers, past and
- 16 present. Servicemembers in peak physical shape when they
- 17 deployed have come back with pulmonary issues and rare
- 18 cancers that prevent them from performing at high levels and
- 19 eventually become so severe that they can no longer keep a
- 20 job and need 24/7 caregiver support from their loved ones.
- 21 VA has failed to properly take care of these veterans.
- 22 So we call on Congress to pass legislation requiring VA to
- 23 improve the burn pit registry, to pass the Burn Pit
- 24 Accountability Act which would improve how DoD tracks,
- 25 treats, and prevents the harmful impact of burn pits, and to

- 1 establish and properly fund independent research on the
- 2 impact of burn pits to include gender-specific effects, and
- 3 finally, to provide veterans exposed to burn pits, like
- 4 those who served in Iraq and Afghanistan, the care and
- 5 benefits they deserve and they need.
- 6 [Applause.]
- 7 Mr. Lawrence. I recently spent a week in Eastern
- 8 Europe with soldiers of the First Armored Brigade Combat
- 9 Team from Fort Riley, Kansas, who are deployed in support of
- 10 Operation Atlantic Resolve. They are able to focus on their
- 11 mission to protect America's interest abroad because they
- 12 know people like the VFW and you are working hard to take
- 13 care of them while in uniform and when they transition in
- 14 veteran status. Together we cannot let them down.
- 15 [Applause.]
- 16 Mr. Lawrence. Congress must reopen transition
- 17 assistance in the community programs for veterans, so
- 18 recently discharged veterans can revisit TAP classes.
- 19 Congress must provide grants for organizations that connect
- 20 recently transitioned veterans with meaningful jobs and
- 21 conduct oversight to ensure that DoD is doing its job to
- 22 help servicemembers prepare for life after military service.
- 23 The VFW has long argued that military retirement pay
- 24 and VA service-connected disability compensation are
- 25 fundamentally different benefits, and granted, for different

- 1 reasons. We also oppose the senseless dollar-for-dollar
- 2 SBP/DIC offset that financially penalizes the surviving
- 3 spouses of military retirees. We again call on Congress to
- 4 enact full concurrent receipt.
- 5 [Applause.]
- 6 Mr. Lawrence. Since 1929, the VFW has been intimately
- 7 involved in fulfilling America's sacred promise to recover
- 8 fallen Americans from long-ago battlefields. This is why
- 9 the VFW works so hard alongside the Defense POW/MIA
- 10 Accounting Agency to reunite our fallen heroes with their
- 11 loved ones.
- 12 As a Korean defense veteran, I am proud to have worked
- 13 with the administration to secure the recovery of 55 boxes
- 14 of American remains from North Korea and open the door for
- 15 joint field activities to resume hopefully in the near
- 16 future.
- 17 The fullest possible accounting mission is a top
- 18 priority of the VFW. With more than 82,000 American
- 19 servicemembers still unaccounted for globally, Congress must
- 20 provide DPAA the resources it needs to reunite our heroes
- 21 with their loved ones.
- In conclusion, the VFW stands ready to help you and
- 23 your staff improve care and benefit for America's veterans,
- 24 servicemembers, their families, and survivors, just as we
- 25 will hold you accountable if you do not.

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        [Applause.]
        Mr. Lawrence. I believe your willingness to be on this
 3 Committee means you will not fail, and neither will we,
 4 because no one does more for veterans than the VFW, and when
 5 we work together we can make it happen.
        [Applause.]
        [The prepared statement of Mr. Lawrence follows:]
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- 1 Chairman Isakson. Thank you, Commander. Senator
- 2 Tester and I are going to waive our time at this time
- 3 because we have got a lot of members who are here that we
- 4 want to make sure they get time to ask their questions, so
- 5 Senator Tester and I will go at the end.
- 6 I do want to make, if it is all right with Jon, four points
- 7 real quickly.
- Number one, I am not going to embarrass the table up
- 9 here by asking them to raise their hands because it is never
- 10 good for a Chairman to ask them to show how they are going
- 11 to vote on something before you have told them they are
- 12 going to have to show their hands to vote. But my suspicion
- 13 is there are no no votes up here in terms of keeping the VA
- 14 like it is, and nobody wants to privatize it. So I want you
- 15 to understand, when you made that point, privatization is
- 16 not an issue as far as I am concerned, and I do not think it
- 17 is an issue as far as the Senate is concerned. I will let
- 18 the House speak for itself, but do not worry about that.
- 19 Second, you made a great statement about ownership. I
- 20 want you to take some ownership too, and all the members of
- 21 the VFW. We are going to have problems as we get the
- 22 implementation of the health care and Choice and all those
- 23 things, and the Mission bill. It is going to be easy for
- 24 you to find a place where you can really raise hell and get
- 25 us focused on one terrible, awful circumstance, at the risk

- 1 of not taking all the good things that happen and building
- 2 them up. So please join us and take ownership with us of
- 3 the Mission Act and what it is doing so we can get over this
- 4 first hump, which always take place.
- 5 You know, every time you do something new everybody
- 6 would have done it different. And I appreciate what you
- 7 said about the VA reaching out. I am reaching out to tell
- 8 you that I want you to join our team and take ownership in
- 9 it as well, so we make that act work as well as we can for
- 10 everybody. If you do that, that would be tremendous.
- 11 We need your input and we need it badly. The last
- 12 thing I would say is this. I have never worked harder in
- 13 five days in my life, in the last five days of the last
- 14 session. The Senate did everything it could do to get the
- 15 Blue Water Navy bill through. But I want to tell you, Mike
- 16 Enzi is a great United States Senator. He did his job. He
- 17 is not someone that needs to be criticized for what he was
- 18 doing because he is the Budget Chairman. A lot of things
- 19 that were handed to him were things he had to do. And I
- 20 talked to him the other day and was at a prayer breakfast
- 21 with him this morning. He is helping us 110 percent,
- 22 talking to the VA about let us go ahead and get this thing
- 23 done.
- And I met yesterday with the Secretary of the VA, Mr.
- 25 Wilkie, crutches and all, his and mine both, and told him I

- 1 saw no reason to appeal and test a course. A 9-to-2
- 2 decision in that court is an overwhelming decision. I hope
- 3 that will be the decision they take and we appreciate all
- 4 your advocacy and your help, that Bob Wallace gave me last
- 5 year. I am going to close with that. He is one good dude.
- 6 [Applause.]
- 7 Chairman Isakson. You need to keep him on the payroll
- 8 because he did a great job and helped us do a lot of good
- 9 things, and I appreciate it very much.
- 10 Now we will go to Chairman Takano.
- 11 Chairman Takano. Thank you. Thank you, Chairman
- 12 Isakson. I just want to--I will be very brief with my
- 13 questions. I appreciate the work that the VA has done to
- 14 include LGBT veterans' issues in your written testimony.
- 15 You explained that VA's Central Office currently does not
- 16 have any representation for LGBT veterans and that this lack
- 17 of representation hinders VA's ability to address the LGBT
- 18 veterans' population's health and benefit disparities.
- 19 Commander, I hope you can speak a little bit about why
- 20 it is important for minority populations to have a voice and
- 21 representation at VA's Central Office.
- Mr. Lawrence. Thank you, Mr. Chairman. By having
- 23 equal representation among minorities we satisfy exactly
- 24 what we should receive through VA health care system. That
- 25 is high-quality care in a timely manner across all boards.

- 1 No one should have a label on them. Veterans are veterans
- 2 and all veterans demand, all veterans should have equal care
- 3 across the board.
- 4 [Applause.]
- 5 Chairman Takano. Thank you for that. My second
- 6 question is why do LGBT veterans need representation at the
- 7 VA Central Office?
- 8 Mr. Lawrence. Mr. Chairman, we have several different
- 9 minority groups that current receive care. They have
- 10 specific needs. They have specific health care questions
- 11 and desires. We need to be able to address all veterans on
- 12 an equal platform to be able to have VA in a position to
- 13 answer and to provide the veterans with the care they
- 14 deserve and need.
- 15 Chairman Takano. Well, Commander, I really appreciate
- 16 that sentiment from the VFW. I know that your members
- 17 fought on behalf of our country because they believed in
- 18 equality before the law and equality of opportunity for all
- 19 Americans, so I appreciate that. And with that I am going
- 20 to yield back the balance of my time. We have a lot of
- 21 people here who want to ask questions.
- Chairman Isakson. Thank you very much, Mr. Chairman.
- 23 Ranking Member Roe.
- 24 Dr. Roe. Thank you, and I thank the Chairman. He and
- 25 I are both on the Education Labor Committee and we have got

- 1 votes going on now so we are going to have to step out and
- 2 go vote, Commander.
- I did fail to thank, in my opening remarks, the
- 4 Auxiliary who are here. Our families who are home when we
- 5 are deployed, keep the home fires burning, take cure of all
- 6 the issues that are going on, paying the bills, everything
- 7 we do when we are out having fun, driving around, rolling
- 8 around in the mud and all that stuff we did.
- 9 But I want to thank you all for the support that the
- 10 Auxiliary gives that and I want to give them a round of
- 11 applause.
- 12 [Applause.]
- Dr. Roe. Commander Lawrence, what do you think are the
- 14 major strengths of the VA?
- 15 Mr. Lawrence. Sorry. I have to remember this button
- 16 so I do not get yelled at by the Chairman.
- I think the VA, honestly, has the best interest of
- 18 veterans at heart. As you spoke in your opening comments,
- 19 we made a lot of progress last year for veterans. What is
- 20 important now is to ensure proper implementation of all
- 21 those efforts and that hard work. I think we are on the
- 22 right track. As Chairman Takano mentioned, we just need to
- 23 keep a close eye on some areas and make sure, and be
- 24 patient. But at the same time we should be in a position,
- 25 as veteran service organizations, to have a hand in that,

- 1 because it is going to take a collaborative effort. We
- 2 should never be shut down and not asked for our guidance or
- 3 our opinions, based on veterans. We, as a veteran service
- 4 organization, know what is best for our veterans.
- 5 Dr. Roe. I agree with that and I do want to give a
- 6 shout-out to your team. Bob, you look great. It looks like
- 7 you are doing well, and he has done a lot of great work.
- 8 And Carlos, I am not so sure about, but anyway--
- 9 [Laughter.]
- 10 Dr. Roe. No. Carlos has been great to work with.
- One of the issues that had, and that the Chairman
- 12 brought up, is the empty slots at the VA. I think that is a
- 13 challenge for American health care across the country. By
- 14 2030, we are going to have 100,000 too few doctors in this
- 15 country. And so we have taken a real interest in the
- 16 education part that the VA carries, many of us. I was
- 17 trained partly at a VA hospital, and I think it really
- 18 behooves us to try to encourage that, because the VA is
- 19 going to be short of physicians, as you pointed out.
- That is one of the reasons we passed the VA Mission
- 21 Act, was to use not a privatization but a symbiotic
- 22 relationship. If I cannot see a urologist--I will give you
- 23 a perfect example. I have a got a text right here I got
- 24 last night. A veteran home with a kidney stone. They hurt.
- 25 And the lithotripter is not available because it is mobile,

- 1 so he has to wait, unless he can go out to the private
- 2 sector and get that done. Those are the kind of things
- 3 where I think we share expertise and get the best care for
- 4 veterans. I think that is how I view the VA mission.
- 5 And we tried to put a bill together, Commander, that
- 6 was good for urban America, which is much different than
- 7 rural America. I have been in congressional districts.
- 8 Greg Walden is in Oregon. The square miles are bigger than
- 9 the square miles of Tennessee, that he has got to cover. I
- 10 mean, he told me that. I did not believe it but he was
- 11 right.
- 12 So designing a system is difficult, and you guys sat
- 13 around a table in my office and helped work that out. And
- 14 Commander, I could not be more supportive of you, when the
- 15 VA leadership needs to sit down at that same table and
- 16 hammer these things out. That is how the Mission Act
- 17 occurred. It did not occur because of what Senator Isakson
- 18 or Tester or I did. It occurred because of what everybody
- 19 did together. And when we do that we will have a bill that
- 20 will work much better.
- 21 I have--on medical cannabis, you mentioned, I have a
- 22 bill out there that requires the VA to study this. That is
- 23 where it should be studied. Let us find out the risks, the
- 24 benefits of black box warnings and so on. I could not agree
- 25 more with you there.

- 1 Thank you all very much for being here and I appreciate
- 2 what you do every single day for our nation's heroes. And I
- 3 yield back.
- 4 [Applause.]
- 5 Chairman Isakson. Senator Manchin.
- 6 Senator Manchin. Thank you, Mr. Chairman, and thank
- 7 all of you for being here, as you all do every year. And I
- 8 would like to see if my West Virginia Mountaineers would
- 9 stand to be recognized. There we go.
- 10 [Applause.]
- 11 Senator Manchin. As usual, they are the most loyal,
- 12 hardest-fighting people I know and work every day to make
- 13 West Virginia better.
- 14 My question would be, as part of the VA Mission Act
- 15 requirements the VA recently released their access standards
- 16 determining when veterans can see private doctors. Under
- 17 the proposed rules, any veteran who must drive more than 30
- 18 minutes away longer than 20 days for a mental health care or
- 19 primary appointment would be allowed to use a private
- 20 doctor. While more access to care is a good thing for
- 21 veterans I have many questions about the impact of these
- 22 rules on the VA's quality of care and overall budget.
- 23 I have been asking and the Chairman has been very
- 24 accommodating, but I am asking again that we commit
- 25 ourselves to having this Committee hold a hearing on these

- 1 access standards before the VA's public comment period is
- 2 over, March 25th.
- 3 Chairman Isakson. Which will be granted.
- 4 Senator Manchin. Which will be granted. That is very
- 5 good. We are going to have that done. So all of your
- 6 support is great.
- 7 [Applause.]
- 8 Senator Manchin. So my question is how is your
- 9 membership--Commander, how is your membership reacting to
- 10 the newly proposed access standards and what is your biggest
- 11 concerns?
- 12 Mr. Lawrence. Thank you. First and foremost, that
- 13 access standards were written by bureaucrats who do not
- 14 understand the preference of our veterans who actually rely
- 15 on the VA health care system. That has been our biggest
- 16 complaint.
- 17 Senator Manchin. Right.
- 18 Mr. Lawrence. But in regards to that, we feel that the
- 19 20-day period is just as arbitrary as 30, and as you
- 20 mentioned, a very good point, and I agree with you
- 21 wholeheartedly, it is not one size that fits all. We have
- 22 different area--rural, metro areas. It does not address or
- 23 take all of those different factors into consideration. So
- 24 that would be our biggest concern right now.
- 25 Senator Manchin. Okay. Anybody can answer this

- 1 question. It is, basically, we all know how important
- 2 family members are in caring for severely injured veterans
- 3 of all eras. It is a full-time job, physically and
- 4 emotionally, demanding, and that is why I supported the
- 5 caregiver support program in the Mission Act.
- 6 As the VA prepares to expand the program we have
- 7 received reports of challenges with wait times,
- 8 applications, and inappropriate terminations. So anybody
- 9 who would want to speak to this, has a personal experience
- 10 and want to share it with us, on the recommendations for how
- 11 the VA can make the program more effective and accountable.
- 12 Our intentions are good but, you know, sometimes when the
- 13 rubber hits the ground it does not work the way we want it
- 14 to work. So if you can give us any direction on that we
- 15 would be appreciative.
- Mr. Lawrence. Thank you, and as a matter of fact Mr.
- 17 Fuentes, who is here with me today, he has spoken to some
- 18 family members and had some concerns on the Caregiver Act.
- 19 Senator Manchin. Sure.
- 20 Mr. Lawrence. If you will, Mr. Fuentes.
- 21 Senator Manchin. Thank you, sir.
- Mr. Fuentes. Thank you, Chief. We are tracking that
- 23 issue and it is something that is very important to our
- 24 membership. Seriously, we do not--we cannot afford for
- 25 caregivers, or veterans who transfer from one facility to

- 1 another to be kicked out of the caregiver program. It is
- 2 great that VA has issued a moratorium on revocations. We
- 3 want to make sure that they get the IT system right and want
- 4 to make sure that the folks can go throughout the country
- 5 and continue to receive caregiver program support that they
- 6 need. But most importantly, we cannot allow the VA to use
- 7 that as an excuse to delay expansion to veterans of all
- 8 eras.
- 9 Senator Manchin. Let me follow up. One final question
- 10 is going to be, since I have been in the Senate--I came in
- 11 in late 2010--and from West Virginia, being the governor of
- 12 West Virginia, I was acutely aware of the unemployment, the
- 13 high unemployment of veterans, and I could not believe it.
- 14 We started a campaign called I Hire a Vet. Transitioning a
- 15 vet back into an active, productive life has always been a
- 16 challenge.
- 17 Are we succeeding? Is there something else that we can
- 18 do? Do you see anything that could improve acclimating a
- 19 vet back into the workplace and into a civilian role? Have
- 20 you had some of your vets come into you having a hard time
- 21 finding training or a job?
- I will give you one example. CDLs. A lot of people in
- 23 the military basically are driving heavy equipment. We need
- 24 commercial truck drivers. Paid good money. But we want
- 25 that to transition into CDL. They should be able to get an

- 1 accelerated permit on that using the CDL experience they had
- 2 in the military to come right into the workforce. Those
- 3 types of changes we are trying to make, and any type of
- 4 skill set that you might have gotten while you were in the
- 5 military, to use that rather than going through the
- 6 rigmarole and all the different channels you have to in
- 7 order to get accredited in civilian life.
- 8 [Applause.]
- 9 Mr. Lawrence. We agree 100 percent. I think a lot of
- 10 that also begins that first step is that veteran transition,
- 11 whether that be through the Benefits Delivery at Discharge
- 12 Program. As a matter of fact, Mr. Gallucci, could you
- 13 explain?
- 14 Mr. Gallucci. Absolutely, Commander-in-Chief, and
- 15 thank you. One of our programs that we run on 23 military
- 16 installations is the Benefits Delivery at Discharge Program,
- 17 inextricably intertwined with the Transition Assistance
- 18 Program that the military operates, helping veterans access
- 19 their benefits as they are transitioning off of active duty.
- One thing that we do to hold our representatives
- 21 accountable is we ask our clients what they thought of our
- 22 services but also what they thought of the Transition
- 23 Assistance Program, and a lot of that information informs
- 24 some of the changes that Commander-in-Chief Lawrence speaks
- 25 to in his written remarks, some of the changes that we are

- 1 asking Congress to make.
- There is one anecdote that sticks out to me. A Marine
- 3 from Camp Pendleton had commented to us about the voluntary
- 4 tracks for the Transition Assistance Program, and when he--
- 5 an open-ended comment, "Why did you or did you not
- 6 participate in a track?" he said, "My leadership team told
- 7 me I was not a good candidate for college." That was
- 8 unacceptable and that is why we are pushing for changes to
- 9 the way that we transition servicemembers out of the
- 10 military, and one of the reasons we are asking to once again
- 11 offer off-base transition training like we had had with the
- 12 pilot program in years past.
- 13 Senator Manchin. Well, I encourage each and every one
- 14 of you to contact your local Congressperson or your U.S.
- 15 Senator at any time with changes you might have, suggestions
- 16 you might have that makes it better for you to transition
- 17 back into a private civilian life, and we thank you all for
- 18 your service. Thank you, Mr. Chairman.
- 19 Chairman Isakson. Senator Cassidy.
- 20 [Applause.]
- 21 Senator Cassidy. Thank you, Mr. Chairman. First a
- 22 shout-out to my Louisiana VFW folks.
- [Chorus of cheers.]
- Senator Cassidy. They said Who Dat? That's the Saints
- 25 cheer. We are still a little bitter about that, being

- 1 robbed of our Super Bowl victory.
- 2 Thank you for the work you do, and I will echo what Roe
- 3 said. Thank you to the Auxiliary as well. And, Mr.
- 4 Gallucci, I just want to kind of pick up where you are. One
- 5 thing I think we can celebrate right now, under this economy
- 6 there is record low unemployment for veterans. Is not that
- 7 fantastic?
- 8 [Applause.]
- 9 Senator Cassidy. And when we speak of suicide and we
- 10 understand that having meaning in one's life is one of the
- 11 things that helps prevent suicide, having a job, a well-
- 12 paying job that gives one self-respect is obviously in that
- 13 mix. But I have learned that transition is when many
- 14 suicides take place, with most suicides occurring,
- 15 statistically, within a short period after someone's
- 16 separation from the service.
- 17 And it is interesting. I was speaking to an employer
- 18 back home, Performance Contracting, and I gather they are
- 19 one of the leading employers of veterans and they love
- 20 veterans because they have a sense of how to work within a
- 21 team, how to get a job done. They know deadlines. They
- 22 know consequences if deadlines are not achieved, on and on.
- 23 But they had to hire someone in particular to make sure they
- 24 could navigate these programs to get these highly qualified
- 25 people through the process to where they could achieve their

- 1 potential working for Performance. So I applaud you for
- 2 working on that transition.
- Again, I am a physician. I have just learned that
- 4 transition planning is most important. But it occurs to me
- 5 they had to hire somebody to do it. It does not just happen
- 6 seamlessly. What can we do, on our side, to make this work
- 7 better? I know one of the things is that the office that
- 8 does this might a Department of Labor office, not
- 9 technically under our jurisdiction. But do you have
- 10 suggestions as to what we can do to make it--you do not have
- 11 to hire an extra person to make it happen?
- 12 Mr. Gallucci. Well, a few items, actually, so thanks
- 13 for asking that. I think, actually, a couple of our VFW SVA
- 14 legislative fellows have talked about what happens after you
- 15 transition off of active duty and is there a way to have
- 16 caseworkers that you can connect back to, or at least for an
- 17 interim period have access to the resources that the
- 18 military made available to you while you were on active
- 19 duty.
- There is precedent for this. There was a health care-
- 21 centric program known as TAMP that allowed those who were
- 22 separated for medical reasons to get access to base
- 23 resources. I was talking with one of our members during
- 24 this conference he was basically telling me that, you know,
- 25 what happens when a servicemember separates in California?

- 1 They are used to all the resources that they have at Camp
- 2 Pendleton or wherever, and they move back to Delaware and
- 3 they do not know really where to turn. The first place they
- 4 are going to go to is probably going to be the military, but
- 5 they are going to be locked out. So is there any
- 6 flexibility that we can have there?
- 7 The next, we talk about the Off-Base Transition
- 8 Training program in Commander-in-Chief's written testimony,
- 9 and this pilot was well-intentioned but not very well
- 10 executed with the Department of Labor, and it was to do TAP-
- 11 like training around the country. There is one place it was
- 12 very successful, Senator Manchin's home state, in West
- 13 Virginia. They worked very closely with the National Guard
- 14 to make sure that deployed members of the Guard and Reserve
- 15 had access to this when they returned home.
- So we want to see a program similar to that, and the
- 17 VFW has a tremendous infrastructure around the country that
- 18 may be able to help leverage that. There was not much
- 19 outreach when the OBTT pilot program was underway and so we
- 20 could not flex our muscle to assist wherever we could. But
- 21 we are eager to do that optimistic that there are some
- 22 targets of opportunity to reach that very at-risk
- 23 population.
- 24 Senator Cassidy. Well, I will just say that many of
- 25 the things discussed, whether it is suicide or whether it is

- 1 the ability to afford child care for dependent, or many
- 2 other things on your list are addressed when somebody has
- 3 better jobs and better wages and better benefits.
- 4 So thank you all for what you all are doing on that.
- 5 It is my commitment to work with you all as we help folks
- 6 transition out of serving our country to being able to serve
- 7 our country by other means. Thank you all very much.
- 8 [Applause.]
- 9 Chairman Isakson. Thank you, Senator. Congressman
- 10 Lamb.
- 11 Mr. Lamb. Thank you, Mr. Chairman, and I have learned
- 12 over time that in many crowds as large as this there will be
- 13 a certain number of Western Pennsylvanians and
- 14 Pennsylvanians, but due to our good fortune over the years
- 15 there will be an even larger number of Pittsburgh Steelers
- 16 fans. So I would like any Pittsburgh Steelers fan among the
- 17 VFW faithful to stand up and be recognized real quick so I
- 18 can give you a wave. Thank you, and that includes your
- 19 Surgeon General and your past Commander-in-Chief, Big John,
- 20 so happy to have you with us here today. Thank you all for
- 21 everything that you do for our community out in Western
- 22 Pennsylvania. The VFW plays a huge role in helping so many
- 23 people.
- 24 Commander Lawrence, I wanted to ask you, but you can
- 25 feel free to direct it as necessary. You have also served

- 1 our country for a long time as a member of law enforcement,
- 2 and we have a lot of veterans that come back and continue to
- 3 serve in that capacity, as did I. And one of the things
- 4 that we are all facing, which is really a threat to a huge
- 5 number of young people, in particular, is the opioid
- 6 epidemic. I know it has affected people out in New Mexico
- 7 quite a lot, and Western Pennsylvania, West Virginia,
- 8 Eastern Ohio have been very heavily hit by this.
- 9 And so one of the things that we have tried to do to
- 10 stem the tide is to change some of our prescription
- 11 practices for people who are receiving pain treatment and
- 12 try to get alternative, non-opioid measures to prevent
- 13 people from becoming addicted in the first place. And there
- 14 have been various levels of success around the country on
- 15 that.
- 16 I think it is a place that the Veterans Administration
- 17 can really lead the way, because one of the reasons we want
- 18 to preserve an integrated health system in the VA, and not
- 19 just slice-and-dice the entire thing and give it out to the
- 20 private sector, is because when you have something like
- 21 substance abuse and pain treatment and a co-occurring
- 22 psychological condition all affecting the same patient, it
- 23 really helps to have specialists in all three of those areas
- 24 under the same roof. And inside of VA hospital they are
- 25 usually under the same roof, they usually know each other,

- 1 and they usually share the same mission, which is to really
- 2 take care of the veteran.
- 3 So I think we have a chance to do this really well and
- 4 teach the rest of the country how to do it, but I would love
- 5 to hear from you about the way the opioid epidemic is
- 6 affecting your members, but in particular, how it might be
- 7 affecting those who are getting pain treatment and have
- 8 gotten alternatives to opioid medications, and how it is
- 9 going. Thank you.
- 10 Mr. Lawrence. Thank you. Well, first off, as you
- 11 know, the opioid epidemic is not specific. It is affecting
- 12 everyone in society as a whole. But as it pertains to our
- 13 veterans, I think one of the key issues is going to be to
- 14 continue to advocate that the VA aggressively pursues
- 15 research in the area of cannabis. In fact, with us today we
- 16 have a fellow from Louisiana who is aggressively pursuing
- 17 legislation that would demand VA to do research in the area
- 18 of cannabis.
- 19 But as you said, we agree with that statement.
- 20 Alternate forms of pain management are going to be the key.
- 21 But certainly do not want to put ourselves in a position
- 22 where we have veterans utilizing cannabis or other means
- 23 that have not had an opportunity to go through the study and
- 24 research process. At the end of the day, we need to know,
- 25 is this going to work? Is it not going to work? How is it

- 1 going to affect veterans and their health, or how is it not
- 2 going to affect them? So I think that is the avenue we need
- 3 to pursue aggressively.
- 4 Mr. Lamb. Thank you very much, Commander, and Mr.
- 5 Chairman, I yield back my time.
- 6 Chairman Isakson. Mr. Bergman.
- 7 Mr. Bergman. Thank you, Mr. Chairman. It is good to
- 8 see so many familiar faces sitting at the head table here.
- 9 You know, as a proud life member of the VFW--
- 10 [Applause.]
- 11 Mr. Bergman. --by the way, any Michiganders here? All
- 12 right. There is one. Good. There you go--three, four.
- 13 Look at that. You guys pop up like Whack-a-Mole in Chuck E.
- 14 Cheeses. Glad you are here.
- 15 You know, like so many folks at the end of World War
- 16 II, my dad being one, when they came back to all over
- 17 America but especially Small Town America, they did what
- 18 they believed the right thing to do was, which was, number
- 19 one, go back into civil society and build our nation after
- 20 the war.
- 21 But what they also did was created so many local VFW
- 22 posts so they could sit down, have a cup of coffee, have a
- 23 beer, have a time together where not only the servicemembers
- 24 spent their time together and, in some ways, self-treated
- 25 themselves when it came to the rigors that they had seen in

- 1 Europe or in the South Pacific. And I remember as a kid
- 2 growing up, I was that little, you know, 6-, 7-year-old kid
- 3 that was walking around sweeping up at the VFW but listening
- 4 to the conversations. They were emotional, they were
- 5 strong, but they were therapeutic.
- And as we move forward today, as you, as the VFW, or
- 7 any of the other veteran service organizations, we are
- 8 better because we help each other, and that eyeball-to-
- 9 eyeball interaction that we have is going to go a long way
- 10 towards the mental health of our young veterans.
- 11 Now I would like to talk a little bit about transition
- 12 training, because I was listening to the testimony here. And
- 13 just one quick question. Are you focused on the transition
- 14 for a 20-plus-year individual or are you focused on the
- 15 transition for a 4-year, you know, young man or woman who
- 16 served honorably for 4 years, they all signed an 8-year
- 17 commitment so now they have got 4 years in the IRR before
- 18 they are released. Where is the focus on the transition
- 19 training?
- 20 Mr. Lawrence. The focus actually has to be on both.
- 21 Mr. Bergman. Where do you put the emphasis, though? I
- 22 mean, do you see--because you can say "both" but unless you
- 23 tailor it. Because at one point you are talking to a 22-
- 24 year-old and at another point you are talking to a 40-year-
- 25 old. And, oh, by the way, when you walk out the door in 20

- 1 years, what are you walking out with? You are walking out
- 2 with a little bit of a pension so you have got kind of a
- 3 little, you know, financial nest egg coming in where maybe
- 4 your needs are not quite as immediate.
- 5 And now these are Marine Corps stats, but if 100 young
- 6 men and women enlisted in the Marine Corps today, at the end
- 7 of their first enlistment roughly 70 to 75 of them would
- 8 say, "It has been great fun. It has been an honor. But I
- 9 have got some things I want to do in the civilian world."
- 10 So we build our career force on about 25 percent of those
- 11 who originally walk in the door.
- 12 So I look at the majority. So I am looking at that 22-
- 13 to 26-year-old transition, which is a whole lot different.
- 14 So any thoughts on that and how we are doing that
- 15 specifically?
- 16 Mr. Lawrence. I think they both--let me clarify my
- 17 statement of "both." It was kind of open-ended. I do think
- 18 they both offer unique challenges, individual challenges,
- 19 because of the different demographics. Ryan, if you would?
- 20 Mr. Gallucci. Sure. Thank you, Chief. General
- 21 Bergman, good to see you again.
- 22 Mr. Bergman. Always good to see you, Ryan.
- 23 Mr. Gallucci. And so when we say we focus on both, for
- 24 retirees there are obviously different benefit packages that
- 25 they can take advantage of and different advantages, and

- 1 even, in some ways, disadvantages they may have when they
- 2 transition. But a lot of our focus for the work that we do
- 3 on military installations right now, we try to focus it
- 4 toward the junior enlisted separating servicemember, the
- 5 one-termer. And the reason is because there is usually a
- 6 larger deficit in what they are entitled to.
- 7 There is something tragic happening here, though. We
- 8 took a look at our clients that serve on military
- 9 installations, and except for one exception most of them we
- 10 predominantly serve are retirees. And we believe the reason
- 11 is because it is harder to reach that younger audience.
- 12 They are not thinking about their future in the same way.
- I like to say there is no reasonable way for a
- 14 servicemember to anticipate the challenges they are going to
- 15 face in civilian life until the uniform comes off. And so
- 16 what we try to do when we interact with a transition
- 17 servicemember is tell them where they can go for assistance
- 18 in their community when they go home. But I have had the
- 19 opportunity to sit in on some TAP briefings and even talk to
- 20 some young servicemembers, and it is harder to get that
- 21 message to resonate. A retiree has been preparing for the
- 22 end of their career for a very long time, in many instances,
- 23 and we even had one retiree who had a misconception about
- 24 the services we provide on benefits and thought it was for
- 25 retirees.

- 1 Mr. Bergman. I hate that my time is--and you and I--
- 2 Ryan and I know each other very well because we have had
- 3 many discussions over a long period of time, and the
- 4 challenge--and I see my time has passed--but I believe there
- 5 is an opportunity for all, especially the VFW, to work with
- 6 those different services who have responsibility for the
- 7 individual Ready Reserve. They are obligors to reach out,
- 8 because that is exactly that population that you are talking
- 9 about. It is a challenge. And I think there is opportunity
- 10 for collaboration between the services and the VSOs in that
- 11 IRR population.
- 12 I yield back, sir.
- 13 Chairman Isakson. You know, I was an NCO. I know
- 14 better than to criticize a general.
- 15 [Laughter.]
- 16 Chairman Isakson. Mr. Levin, Congressman Levin, can I
- 17 ask you a question? Which one are--are you the famous
- 18 Michigan Levin?
- 19 Mr. Levin. No. I am the less-famous Levins of
- 20 California.
- Chairman Isakson. Well, they are a good family.
- 22 Mr. Levin. The more-famous Levins are in Michigan.
- 23 Chairman Isakson. Tell them I said hey.
- 24 Mr. Levin. Well, thank you, Mr. Chairman. I am so
- 25 grateful for the opportunity to join you here today. Thank

- 1 you, Commander. I also have a great responsibility. I am
- 2 the new Chair of the House Economic Opportunity
- 3 Subcommittee, and I am really grateful for your testimony on
- 4 a lot of the issues that our subcommittee is going to be
- 5 covering, and I am just really excited to be working with
- 6 you, because you are going to be a critical partner.
- 7 Veterans' issues are so critically important to my
- 8 district. Camp Pendleton is right in the middle, right at
- 9 the heart of our district, with I MEF, and then we have got
- 10 Orange County and San Diego County. So our district, I
- 11 think, is an example of just so many great VSOs doing
- 12 amazing work all around our community, and I look forward to
- 13 having best practices from there hopefully spread across the
- 14 country and in those areas where we still are having issues,
- 15 like homelessness being one of them, where we can learn best
- 16 practices across the country.
- 17 I do have a couple of questions and I wanted to address
- 18 homelessness again. Deeply familiar to us in Southern
- 19 California, in general. We had a gentleman who does a lot
- 20 of work with local VSOs in our office yesterday morning. He
- 21 estimates we have around 1,300 homeless veterans in our
- 22 greater area, which is, you know, 1,300 too many. And I am
- 23 curious what you think we can do to strengthen and improve
- 24 the HUD-VASH program and some of the related programs that
- 25 are available.

- 1 Mr. Lawrence. Well, one of the areas that we see that
- 2 could definitely be addressed and corrected is as it
- 3 pertains to what we call couchsurfing. So currently, VA
- 4 waits until a veteran is "under a bridge" before they are
- 5 offered the services, as you know, and able to take part in
- 6 those homeless veterans' programs.
- When we have a homeless who may have this family member
- 8 allow them to stay with them for a week, and a buddy or a
- 9 friend they met stay them this week, as you know, that
- 10 denies that veteran an opportunity to participate in a
- 11 homeless veteran program. I think we need to pursue that in
- 12 itself. I think we need to make some changes with the VA.
- 13 A homeless veteran is a homeless veteran, and as I say all
- 14 the time, and I said it today in my testimony, no veteran
- 15 should ever not have a roof over their head or worry about
- 16 where their next meal is going to come from.
- 17 [Applause.]
- 18 Mr. Lawrence. It is staggering, but, of course, it has
- 19 got to take a collaborative effort on everyone's part. We
- 20 have good folks out there doing good things. We have a
- 21 large VFW community in Florida that provides thousands of
- 22 meals to homeless veterans, on a daily basis. But it going
- 23 to take all of us to solve the homeless veterans' issues,
- 24 and I think this would be a great first step in identifying,
- 25 or if we have to redefine, whatever we need to do to say

- 1 they are homeless veterans and not merely a couchsurfer, if
- 2 you will.
- 3 Mr. Levin. Thank you, Commander. I also appreciated
- 4 reading about your effort to crate a fourth administration
- 5 to oversee VA economic opportunity programs, and I share
- 6 your dedication to making sure these programs receive
- 7 resources and attention that they need. I know that
- 8 Chairman Takano has brought a bit about this issue to light
- 9 as well, and I am very pleased that the Chairman is
- 10 interested to making sure the VA structure improves
- 11 veterans' outcomes in this regard.
- 12 So beyond generating increased attention for economic
- 13 opportunity at VA, what do you think the other benefits
- 14 might be of the proposal to create a fourth administration?
- 15 Mr. Lawrence. The big one, I think, is going to be as
- 16 it relates to the voc rehab piece, of course. It puts
- 17 veterans back to work and keeps them off the unemployment
- 18 line. First and foremost, that is going to be our first
- 19 line of defense.
- The funding has been flatlined for years and not enough
- 21 attention has been paid, as you know, to this critical
- 22 program. The way we answer that is VA must continue to hire
- 23 counselors.
- 24 Mr. Levin. Very good. I want to thank you again so
- 25 much for all you do. I learned much about patriotism and

- 1 service from grandfather on my dad's side who was a World
- 2 War II veteran and I am just so grateful to have the
- 3 opportunity. He is not with us but I know he would be
- 4 grateful that his youngest grandson has the chance to work
- 5 with you all. You are my heroes. Thank you all so much.
- 6 Mr. Lawrence. Thank you so much.
- 7 [Applause.]
- 8 Chairman Isakson. Let me apologize. I am going to
- 9 have to slip out. Ranking Member Tester is going to finish
- 10 the hearing for me, in a bipartisan effort, if that is okay.
- 11 To show you how bipartisan we are, we just handed off to one
- 12 another, Democrat and Republican alike.
- I want to thank all of you for the great testimony,
- 14 thank all the members for being here, and it is my pleasure
- 15 to recognize Congresswoman Radewagen.
- 16 Ms. Radewagen. Thank you, Chairmen Isakson and Takano,
- 17 and Ranking Members. I want to thank you all for your
- 18 service to our great nation. It is that sacrifice that
- 19 allows us to be here today, and we are all most grateful.
- I also want to thank you all for being here today to
- 21 inform Congress of the VFW's legislative priorities for the
- 22 116th Congress. Your advocacy on behalf of our nation's
- 23 veterans is legendary, and I know that I can speak for
- 24 everyone here this morning when I say that this entire
- 25 Committee, on both sides of the aisle, are fully dedicated

- 1 to ensuring that the Federal Government lives up to our end
- 2 of the bargain when it comes to providing the best resources
- 3 and services to our veterans.
- 4 I want to extend a special thank you to the VFW
- 5 Hawaiian-Pacific delegation for meeting with me in person
- 6 yesterday, and thank you to High Chief Igafo Maria Va'a,
- 7 Hawaii VFW State Commander, who hails from American Samoa.
- 8 [Applause.]
- 9 Ms. Radewagen. Thank you for all the hard work you and
- 10 the rest of VFW Hawaii do on behalf of our Pacific veterans.
- 11 As a member who represents a U.S. territory I am
- 12 particularly interested to hear about your priorities for
- 13 those veterans who live in either rural or remote locations,
- 14 such as my home district of American Samoa, where our people
- 15 enlist into the U.S. Armed Services at a rate higher than
- 16 that of any other state or territory in the nation. This is
- 17 a fact that we are all very proud of.
- 18 In the past, our veterans in these rural and remote
- 19 locations have often been denied the services they have
- 20 earned--not purposefully--but often they do not know the
- 21 resources available to them or must travel long distances to
- 22 receive services.
- 23 So I look forward to working with the VFW and other
- 24 VSOs to improve the outreach to these areas in partnership
- 25 with the VA and welcome your input in this mission.

- 1 Thank you again for being here today. Your work is so
- 2 important in ensuring that Congress is fully informed on
- 3 those issues that are most important to our veterans, and
- 4 thank you again for your service to our grateful nation.
- 5 Thank you, Mr. Chairman. I yield back the balance of
- 6 my time. Soifua.
- 7 [Applause.]
- 8 Senator Tester. [Presiding.] Congressman Cisneros.
- 9 Mr. Cisneros. Thank you very much. I would like to
- 10 thank all of you for coming out today, the VFW showing up in
- 11 force. I would especially like to recognize those from
- 12 California, especially Art Napiwocki, Deb Johnson, Tommy
- 13 Dorsey, Tim Bryant, Mike Seward, and Nick Guest. So thank
- 14 you all for coming out here and supporting our veterans.
- 15 [Applause.]
- 16 Mr. Cisneros. I always like to say that I am the
- 17 grandson of veterans, the father--I mean the son of a
- 18 Vietnam veteran, and I am also a veteran myself. My father
- 19 is a lifetime member of the VFW. He got that membership
- 20 that was bought to him by his uncle, who was also a lifetime
- 21 member. And so, again, I just want to thank you all for
- 22 your service.
- [Applause.]
- Mr. Cisneros. You know, one issue that has always been
- 25 important to me is education, and, of course, we know how

- 1 transformative the GI Bill can be. In fact, I used the GI
- 2 Bill myself in order to help me continue my education. And
- 3 right now Congress passed the Forever GI Bill, which is one
- 4 of the biggest changes to it since the post-9/11 GI Bill,
- 5 but the VA had some problems with the implementation with
- 6 that.
- 7 So going forward, as we get to that point to where we
- 8 are going to impellent this come this December, the end of
- 9 the year, how can Congress, working with the VFW, ensure
- 10 that the rollout is smooth and that we take care of these
- 11 issues and we do not have a problem, you know, with that
- 12 young Marine that you met with, that said, you know, people
- 13 denying him access to his benefits, which, to me, is 100
- 14 percent uncalled for and we cannot allow that to happen. So
- 15 how can Congress, working with the VFW, make sure that we
- 16 get a smooth transition of the Forever GI Bill?
- 17 Mr. Lawrence. One of the key ways is to bring in
- 18 veteran group schools to make sure that it is implemented
- 19 properly. That way VA does not develop their changes in a
- 20 vacuum. That was a lot of the problem.
- 21 But also with any type of electronic transition, one,
- 22 the personnel utilizing those systems has to be trained
- 23 properly and the system is only as good as the people
- 24 inputting the information. I think that is the first step.
- 25 Mr. Cisneros. You know, like many of my colleagues

- 1 here had said today, transition assistance or the TAP
- 2 program is something that is very important to me, and I
- 3 also serve on the House Armed Services Committee. And I
- 4 just want to let you know that this a key issue that I am
- 5 going to continue to work on, on both committees that I
- 6 serve on, to make sure that our veterans get that smooth
- 7 transition from active duty service into veteran status. I
- 8 think the problem too often is that the emphasis is put on
- 9 the individual to go out and seek the benefits from the. We
- 10 have got to finish that and make sure that the benefits are
- 11 given to the individual when they get out of service.
- 12 So I just want to make this commitment to you, that I
- 13 am going to continue to work on that, as I serve on both of
- 14 these committees, because we need to take care of our
- 15 veterans and make sure that they are getting the health care
- 16 that they need, making sure that they are getting the
- 17 education benefits that they need, and all the benefits that
- 18 they deserve and that they committed part of life of service
- 19 to that they earned.
- 20 So I just want to thank you all again for being here,
- 21 thank you for your service to our country, and God bless all
- 22 of you.
- [Applause.]
- Senator Tester. Thank you, Congressman. Next we have
- 25 the co-sponsor of the Deborah Sampson Act that will allow

- 1 our women veterans to get the promises that we have made to
- 2 them, my good friend from Arkansas, Senator Boozman.
- 3 Senator Boozman. Thank you, Senator Tester, very much,
- 4 and thank you, Commander, for being here and sharing your
- 5 thoughts as to what we need to be doing, the priorities, and
- 6 then also your great team. They do a tremendous job. I am
- 7 afraid of my boss. He is a big guy. I am afraid he will
- 8 whip me.
- 9 But the other thing I would like to say is how much
- 10 appreciate the Auxiliary. We know who is the backbone of
- 11 the group and does a tremendous job, so thank you all for
- 12 your service.
- And as I have said before to the groups, you know, we
- 14 are up here, and this is a very bipartisan group, as you can
- 15 see, trying to get the job done. We are kind of the tip of
- 16 the spear but we cannot do it without your help. And the
- 17 fact that you look out and you see standing room only, that
- 18 is the most important think. And so thank you, all of you,
- 19 for making the trip and being part of this, talking to your
- 20 Senators or Congressmen, telling them how important these
- 21 things are, and reminding them that these are not give-mes.
- 22 These are earned benefits.
- 23 I want to give a special shout-out to our folks from
- 24 Arkansas. Can you wave your hand? Very good. We
- 25 appreciate you guys.

- 1 [Applause.]
- 2 Senator Boozman. Nobody does a better job than they.
- 3 And like the rest of you do a great job of communicating to
- 4 myself and my staff how the policies that we are talking
- 5 about impact the veterans of Arkansas.
- I want to really concentrate on two things today. I
- 7 would like to talk a little bit about the implementation of
- 8 the Mission Act, which is such a big thing, and then also,
- 9 as was pointed out by Senator Tester, the efforts in trying
- 10 to make it such that we can better accommodate our women
- 11 veterans in the force.
- 12 Commander, in your testimony you said the VA, Congress,
- 13 veterans' organizations must work collaboratively to ensure
- 14 that the Mission Act is implemented in the way that it needs
- 15 to be done. You also noted that you were disappointed in
- 16 the VA not using the voices of your 1.6 million members out
- 17 there in the decision-making process of access standards,
- 18 the development of that.
- 19 What do you believe the VA should do to better ensure,
- 20 going forward, that they are bringing veterans and VSOs into
- 21 the process?
- 22 Mr. Lawrence. First and foremost, let me be clear. In
- 23 past years we have not had or seen obstacles with the VA
- 24 that we are seeing today as it pertains to what I spoke
- 25 about. For some reason when it came to access standards it

- 1 was a big secret. It was like we were working on a special
- 2 project and nobody could get a hold of the information, and
- 3 quite frankly, we did not know about it until it was
- 4 released.
- 5 If VA would have taken the time to, one, recognize the
- 6 valuable input that the veteran service organizations could
- 7 lend to developing those access standards, they set
- 8 theirselves up in a better arena not to fail. We know what
- 9 our veterans want and need as it comes to health care. We
- 10 asked repeated. As a matter of fact, as an example, we kept
- 11 being told, "We will let you know next week. We will let
- 12 you know next week." Next week never came. Finally, the
- 13 final rollout came and then we--that is where we discovered
- 14 that there were some issues with the access standards.
- 15 Just gathering that valuable information ahead of time,
- 16 it could have saved VA from having some issues with the
- 17 access standards.
- 18 Senator Boozman. Very good, and I agree totally as
- 19 does, I think, the Committee.
- In regard to the Deborah Sampson Act we appreciate
- 21 Senator Tester's leadership in that area. We came forward,
- 22 reintroduced that this year, and we appreciate your support
- 23 of the bill, and we are going to work really hard to make
- 24 sure that we get it done.
- In this year's bill we have increased reporting

- 1 requirements for women's health care providers and for
- 2 infrastructure needs unique to women's health care delivery
- 3 so that we can make the best resource decisions to improve
- 4 care for our women veterans.
- 5 And we very much, in the spirit of what you just talked
- 6 about, you do have a tremendous group out there, many of
- 7 them women, and so we will be looking to you all for
- 8 leadership.
- 9 Very quickly, in just a minute, do you have any
- 10 suggestions in that regard now as to what we need to focus
- 11 on? It is kind of an open-ended question.
- 12 Mr. Lawrence. I know where you are going. Thank you.
- 13 Yes, we definitely need to continue our focus on
- 14 expanding mental health expertise for postpartum disorders.
- 15 We need to definitely improve gender-specific competencies
- 16 and, as you know, expand newborn care in the child care
- 17 pilot. And we continue seeing concerns among our women
- 18 veterans -- we hear it repeatedly, as it pertains to privacy.
- 19 We have a large women veterans voice. In fact, with me
- 20 today I have seven women veteran commanders of their
- 21 prospective states that are in leadership roles in the VFW.
- [Applause.]
- 23 Senator Boozman. Thank you. Senator Tester.
- 24 Senator Tester. Senator Blumenthal.
- 25 Senator Blumenthal. Thanks, Senator. Thank you all

- 1 for being here. Thank you to you, Commander Lawrence, for
- 2 your service and your leadership, and to all of the VFW
- 3 members from Connecticut. If there are any here, please
- 4 stand so I can thank you personally.
- 5 [Applause.]
- 6 Senator Blumenthal. Thank you. Thank you for being
- 7 here. Thank you for your leadership.
- 8 I cannot tell you how important you are as a presence
- 9 and as a face and voice, the veteran service organizations,
- 10 and most particularly this one has played such a vital role
- 11 in expanding health care, as well as job opportunities and
- 12 skill training, really across the board, and still we have a
- 13 lot more to do. And so I really want to commit to you that
- 14 we will be listening--we will be listening to the VFW going
- 15 forward.
- I hope that the VA will be listening to you as well. I
- 17 hope the VA will heed and hear views of your members as I
- 18 have done in my state of Connecticut, because you are the
- 19 source of insight and wisdom for them as well, and most
- 20 especially on the Blue Water Navy Veterans Act.
- 21 I came within a hair of gaining unanimous consent in the
- 22 Senate for this measure. I will not use my time to go
- 23 through the labyrinth of delay and obstacles that we almost
- 24 overcame.
- But now we have the opportunity, not just through

- 1 legislation but through the VA declining to take an appeal.
- 2 All the VA has to do to provide this vital assistance to the
- 3 Blue Water Navy veteran is to decline to take an appeal from
- 4 the recent court decision. I hope they will hear from you,
- 5 to tell them the court has decided there is no reason for
- 6 any more delay in treating the Blue Water Navy veterans
- 7 fairly and effectively.
- 8 [Applause.]
- 9 Senator Blumenthal. Likewise, on other kinds of
- 10 legislation where there were toxic substances on the
- 11 battlefield, whether it is the Fairness for Korean DMZ
- 12 Veterans Act, the Agent Orange Exposure Fairness Act, which
- 13 I did as a result of one of my constituents, Jerry Wright,
- 14 championing this measure, ride across the country with
- 15 "Sprayed and Betrayed" on the back of his motorcycle. And,
- 16 in fact, some of you probably know Jerry. Jerry is a
- 17 tireless advocate for our veterans.
- And I want to say, as well, Commander, that these
- 19 issues of exposure to toxic substances, I know the VFW has
- 20 done some great work on it, do you plan to continue that
- 21 work?
- Mr. Lawrence. Most definitely. We are going to
- 23 continue that work until all of our veterans receive the
- 24 care they deserve.
- 25 Senator Blumenthal. Thank you.

- 1 [Applause.]
- Senator Blumenthal. On the VA access standards for
- 3 private health care, I am really delighted and grateful that
- 4 Chairman Isakson has said to us today that there will be a
- 5 hearing on the VA's implementation of the Mission Act. I
- 6 hope you agree that congressional oversight is necessary
- 7 before the final publications of regulations for the Mission
- 8 Act. I hope we have your agreement on that.
- 9 Mr. Lawrence. You do.
- 10 Senator Blumenthal. Thank you, sir.
- 11 Let me say, finally, the President, yesterday--I am
- 12 sure it has been observed before--has established a task
- 13 force on veteran suicide. I welcome that action, but I hope
- 14 also that the VA will commit to using the funds that have
- 15 been appropriated for veteran suicide and outreach to
- 16 veterans who may be at risk of suicide, so they can be
- 17 brought into the system and that they can provided with the
- 18 excellent care that is available for them.
- 19 So I hope that the VFW will support our efforts to
- 20 require the VA to use the existing money for greater
- 21 outreach.
- Mr. Lawrence. Yes, sir. I also agree. The Executive
- 23 order is going in the direction we are looking for. I
- 24 believe it is going to take a collaborative effort on all of
- 25 our parts, if we have any hope of putting an end to veteran

- 1 suicide, and definitely we need to ensure the funding is
- 2 available for those programs and the outreach and counseling
- 3 that the veterans need for that.
- 4 Senator Blumenthal. Thank you very much. Thank you,
- 5 Commander. Thank you to your excellent team, and thank you
- 6 for being here today.
- 7 Thank you, Mr. Chairman.
- 8 Senator Tester. Yeah. Thank you, Senator Blumenthal.
- 9 [Applause.]
- 10 Senator Tester. Congressman Banks.
- 11 Mr. Banks. Thank you to the Ranking Member and
- 12 Chairman Takano. It is great to be with you, Commander, to
- 13 the VFW team. As a proud member of the VFW myself I am
- 14 reminded how important of an investment that I make--
- 15 [Applause.]
- 16 Mr. Banks. --every year when I pay my dues, when I see
- 17 you.
- 18 This has been a good week for veterans, right, from the
- 19 President's Executive order that the Senator just talked
- 20 about to what happened in the House yesterday, passing the
- 21 Burn Pit Registry Enhancement Act, that will impact veterans
- 22 from the war in Afghanistan, like myself, and other veterans
- 23 who are here in the room today. That is piece of
- 24 legislation that passed with broad bipartisan support in the
- 25 House that we need to see passed through the Senate as well.

- 1 None of that is possible without your work and your
- 2 activism on Capitol Hill, so that is why I am proud to
- 3 welcome all of you here today.
- 4 I understand we have a number of Hoosier veterans in
- 5 the room. If you would stand it would be great to see your
- 6 faces.
- 7 [Applause.]
- 8 Mr. Banks. I appreciate your leadership at the state
- 9 level and every time you come and visit me. Rich Mrozinski,
- 10 Eric Bellman, Michael Sims, Greg Baker, Troy King, Corey
- 11 Mahan, thank you very much. God bless you for the work that
- 12 you do for our Hoosier veterans and our veterans nationwide.
- I will be brief and end with that, but again, we cannot
- 14 do our job in advocate as effectively as possible for
- 15 veterans without your support, and the VFW is second to none
- 16 in your activism and we appreciate all that you do.
- 17 Thank you, and have a great day. I yield back.
- [Applause.]
- 19 Senator Tester. Thank you, Congressman. Senator
- 20 Blackburn.
- 21 Senator Blackburn. Thank you to the Ranking Member and
- 22 the Chairman, and especially thank you to each of you for
- 23 taking the time to be here and to advocate for your issues.
- 24 I have had the opportunity to visit a couple of times this
- 25 week with our Tennessee delegation and I bet they are in

- 1 this room somewhere, wearing their orange ties. Raise your
- 2 hands.
- 3 There you go. I told you.
- 4 [Applause.]
- 5 Senator Blackburn. You know, we are ready for some UT
- 6 basketball, are we not? We are going to win.
- 7 But I do want to say thank you for your service and I
- 8 know that I do not stand alone in saying our hope is that
- 9 the service we give the country honors the service that you
- 10 have given, and we appreciate, more than you know, what you
- 11 have done.
- 12 We are focused on your issues and know them well. The
- 13 burn pit registry, we have discussed this with some of our
- 14 Tennesseans, making certain that we deal with the Blue Water
- 15 Navy issues, the concerns that are there, the women's health
- 16 issues for women veterans, looking at the contribution of
- 17 our spouses, making certain that we deal with the issues
- 18 that affect our spouses and widows of our veterans, and, of
- 19 course, as we have mentioned already, the mental health
- 20 issues.
- 21 I want you to know, too, that we are going to continue
- 22 to work on access to health and health care. This past
- 23 Friday, I had the opportunity to go to the Gallatin,
- 24 Tennessee, Veterans Clinic that was opening. And I have
- 25 four veterans that are members of our team. Three of them

- 1 were with me for that clinic. And I appreciated so much
- 2 that this is a whole-of-life clinic, one of the new models
- 3 of clinics that are opening that deal with every specter of
- 4 health care that you all need, and it is all right there in
- 5 one place.
- And, Commander, during that visit, as we opened that
- 7 clinic, there was a lot of talk about expanding the Mission
- 8 Act and allowing a veteran to take their card and go to a
- 9 clinic in their home community for primary care and be able
- 10 to get that and then come to a specialized clinic for
- 11 specialized care, but utilizing telemedicine and digital
- 12 imaging and some of these health care technology
- 13 advancements that we have had.
- 14 And I would love to hear from you, just a second, your
- 15 thought very quickly on what you would like to see us do to
- 16 expand the Mission Act and to expand those choices and
- 17 options for our veterans.
- 18 Mr. Lawrence. The veteran must always have the choice
- 19 when it comes to health care. The veteran should always
- 20 receive high-quality health care in a timely manner. I
- 21 think there is not one easy answer, because as we know, the
- 22 private sector, studies show the private sector cannot
- 23 always provide that care faster than the VA. We still see
- 24 issues where a veteran goes out into the private sector only
- 25 to find out, oh, now my appointment time is going to be

- 1 three months in the private sector, so then they come back
- 2 to the VA and they are put back in the back of the queue
- 3 again.
- 4 That is what we are trying to avoid. We are trying to
- 5 avoid those long wait times and that delayed care.
- 6 Senator Blackburn. I appreciate that, and that is one
- 7 of the reasons I think the new style clinic is so vitally
- 8 important, because you can get mental health, you can get
- 9 women's health, you can get primary care, you can have
- 10 telemedicine available for behavioral health, and then you
- 11 can receive those referrals right there in that clinic. And
- 12 my hope is the VA will pick up the pace and get more of
- 13 these clinics deployed in communities across the country.
- 14 We are so grateful that you all are here. Thank you so
- 15 very much, and I yield back my time.
- 16 Senator Tester. Thank you, Senator.
- 17 [Applause.]
- 18 Senator Tester. Congressman Cunningham.
- 19 Mr. Cunningham. Well, it is almost afternoon so I will
- 20 say good afternoon and thank you all for coming. I
- 21 represent the First Congressional District of South
- 22 Carolina. It stretches from Charleston all the way down to
- 23 Hilton Head, and is objectively the best district in the
- 24 entire country. I can say that. And I can say also that
- 25 the veterans have realized that as well, as our district has

- 1 the highest percentage of population of veterans in the
- 2 entire state of South Carolina.
- 3 And, you know, I was honored to have a female veteran
- 4 come into our office just yesterday and bring to our
- 5 attention that in the entire state of South Carolina there
- 6 are only two OB-GYNs employed by the VA in the entire state.
- 7 And so I guess my question to you, Commander, is do you
- 8 think that is anywhere near enough, and what can we be doing
- 9 to take care of the women's health care as the number of
- 10 women veterans are expected to rise and rise, and what can
- 11 we be doing in South Carolina and within the VA itself?
- 12 Mr. Lawrence. I do not think it is South Carolina-
- 13 specific. I can tell you right now, two OB-GYN positions is
- 14 not enough.
- But on a serious front, that is actually what we have
- 16 been advocating for. As we know, the VA has over 40,000
- 17 openings of staff, openings that need to be filled. With
- 18 that we would advocate that they need to seek out
- 19 aggressively and get practitioners in to answer the needs of
- 20 our women veterans. Women veterans still have--they still
- 21 want to choose the gender of their medical practitioner and
- 22 they can only do that, one, if the VA is staffed
- 23 appropriately and if the VA takes the time to take into
- 24 consideration the specific needs of our women veterans.
- 25 [Applause.]

- 1 Mr. Cunningham. I appreciate that. Can you give any
- 2 other advice or guidance as to what VA can be doing to do a
- 3 better job of recruiting, retaining, and expanding that
- 4 practice for future?
- 5 Mr. Lawrence. Well, they have to have the flexibility
- 6 and support to attract those medical physicians and
- 7 specialists to want to come to the VA to work, but the VA
- 8 cannot do that if their hands are tied. They need to be
- 9 able to offer incentives or whatever they need to do to get
- 10 folks to come work for them.
- 11 Mr. Cunningham. I appreciate that, Commander. Thank
- 12 you for time. Thank you, each and every one of you, for
- 13 your service as well.
- [Applause.]
- 15 Senator Tester. Thank you, Congressman.
- Well, we have come to the most entertaining part of
- 17 this hearing, because since Johnny gave me the gavel I am
- 18 going to call on Senator Sullivan first, followed
- 19 immediately by Senator Tennis, regardless if a Democrat
- 20 comes in or not, simply because we can talk about the
- 21 metrics of how many veterans are in each one of these guys'
- 22 states.
- So, Senator Sullivan, you have the floor.
- 24 Senator Sullivan. Thank you, Mr. Chairman, and I
- 25 appreciate that, and I am glad you previewed a little bit of

- 1 my comments. I do want to just do a quick shout-out and ask
- 2 for my fellow veterans from Alaska. If you are here can you
- 3 please stand? How about a round of applause for them? All
- 4 right. There we go.
- 5 [Applause.]
- 6 Senator Sullivan. David and Bill, Walter, Todd,
- 7 Charlotte, Liz, thank you for being here. You know, you are
- 8 right. We all brag about our states, but we are all doing
- 9 it for the right reasons because we are so proud of all of
- 10 you. I mean, you know, there is a lot of talk about the 1
- 11 percent in America. I like to say this is the actual less
- 12 than 1 percent of America, the less than 1 percent who have
- 13 the courage to raise their right hand to support and defend
- 14 the Constitution and possibly die for their country. So how
- 15 about a round of applause for the real 1 percent.
- [Applause.]
- 17 Senator Sullivan. And we also, you know, like to brag
- 18 a little bit about our states as it relates to veterans. My
- 19 state, the great state of Alaska, has more vets per capita
- 20 than any state in the country. Now Senator Tillis and I, he
- 21 is from North Carolina, we joke about some metrics and I am
- 22 sure he will have some counterpunches. So I just will not
- 23 raise the fact that Alaska is 14 times the size of North
- 24 Carolina, I am not going to raise that. It is a little
- 25 embarrassing so I will not raise it here in this Committee.

- I also want to just mention, you know, I have been a
- 2 member of this Committee my whole time in the Senate, but I
- 3 had always thought that the rules did not allow you to join
- 4 the VFW if you were still serving in the military, in the
- 5 Reserves. I am still in the Reserves. I am a colonel in
- 6 the Marine Corps Reserves.
- 7 [Applause.]
- 8 Senator Sullivan. That is right, for the Marines here.
- 9 Oorah. But, Bill Yudiskas, one of the great former
- 10 commanders in Alaska has been a good advocate and has
- 11 convinced me that the rules do not say that, that if you
- 12 qualify to be a VFW member you can join, even if you are
- 13 still serving in the Reserves. So I want to say proudly to
- 14 Bill and others from Alaska, this is my first hearing as a
- 15 full-fledged member of the VFW.
- [Applause.]
- 17 Senator Sullivan. There is my card. Post 9785 in
- 18 Eagle River, Alaska. So I am proud to join this great
- 19 organization, finally. So thank you, Bill, for your strong
- 20 advocacy--I would say your incredibly relentless advocacy.
- 21 So, Commander, I actually wanted to ask a serious
- 22 question. In your testimony you mentioned some of the
- 23 reforms in the 2019 NDAA. I also serve with Senator Tillis
- 24 on the Armed Services Committee that drafts that bill, that
- 25 talks about some of the Transition Assistance Programs. And

- 1 I always think is an area where we can do better.
- 2 You may have seen--I am sure you all did--I just came
- 3 from a hearing on the Commerce Committee that talked about
- 4 the maritime industry. You may have seen yesterday the
- 5 President issued an Executive order to make it easier to get
- 6 our veterans into the maritime industry, because our
- 7 veterans have so many skills that they learn in the military
- 8 and they can take to private industry. And now with this
- 9 very low unemployment rate in the country our companies need
- 10 the great opportunities that they have to hire veterans more
- 11 efficiently, more quickly.
- What are some of the things that you can recommend, to
- 13 either this Committee or the Armed Services Committee, that
- 14 we can make improvements on that? I am assuming you all
- 15 support what the President did with his Executive order in
- 16 the last couple of days with regard to the maritime
- 17 industry, but what more can we do, because I think we can be
- 18 doing a lot better in this area, and your organization is
- 19 the perfect one to provide us recommendations for that.
- 20 Mr. Lawrence. Three of the key points that we look at
- 21 in that area, one is reopen transition assistance in the
- 22 community program for veterans, so recently discharged
- 23 veterans can revisit those TAP classes.
- Senator Sullivan. Right now they do not have the
- 25 opportunity to go back on base and do that?

- 1 Mr. Lawrence. Correct.
- Senator Sullivan. Okay.
- 3 Mr. Lawrence. Provide grants. We can provide grants
- 4 for organizations that connect recently transitioned
- 5 veterans with meaningful jobs, and conduct oversight to
- 6 ensure that DoD is doing its job to help these
- 7 servicemembers prepare for life after they get out of the
- 8 military.
- 9 Senator Sullivan. And you think the TAP program at
- 10 most bases is efficient or it is just kind of a check-the-
- 11 box thing that members want to get through and then move on?
- Mr. Lawrence. Well, I think that in a lot of cases we-
- 13 -I just recently returned from Europe, visiting some of our
- 14 troops there, and I think awareness of what those classes
- 15 actually have to offer. And I do not know if the answer is
- 16 to provide more outreach to them, to let them know, you
- 17 know, this is important and this is what you have available
- 18 to you to make that transition.
- 19 Senator Sullivan. Well, we want to work with you on
- 20 that. I will tell you one other area that I think is
- 21 exciting. A lot of the unions, like in Alaska, a lot of the
- 22 building trades, you know, the operators, the laborers,
- 23 steelworkers, these are all organizations that have a lot of
- 24 vets. They want to bring our vets in quickly, because they
- 25 are such good workers. So we look forward to working with

- 1 you on that issue. It is an important issue. We are making
- 2 some progress but I think we can do better.
- 3 So thank you. Thank you, Mr. Chairman.
- 4 Senator Tester. Thank you, Senator. Senator Tillis.
- 5 [Applause.]
- 6 Senator Tillis. Well, as a Senator from one of the
- 7 states that was a part of the original colonies I am glad
- 8 that we did the hard work to lay the groundwork for Alaska
- 9 to become a state. This whole banter back and forth between
- 10 my buddy, Senator Sullivan, and I came from a discussion
- 11 where--Senator Sullivan is a fierce advocate for Alaska.
- 12 That is why I like him so much. But he made a comment that
- 13 he has a higher population per capita of veterans than any
- 14 other state in the nation.
- 15 Senator Sullivan. That is true.
- 16 Senator Tillis. And I told Dan, I have got more
- 17 veterans than you have got people--
- 18 [Laughter.]
- 19 Senator Tillis. --which is also true.
- 20 Senator Sullivan. That is true too.
- 21 Senator Tillis. But the reason I say that, on the one
- 22 hand it is just fun to banter between two buddies, but on
- 23 the other hand it also demonstrates the diverse nature of
- 24 the challenge that we have. You know, a state like North
- 25 Carolina, that you rightfully tell me is several times

- 1 smaller than Alaska, with these number of veterans in urban
- 2 centers, different provider networks, have very different
- 3 approaches to providing quality care and access than Alaska.
- 4 And so we have to, as we implement the Mission Act and
- 5 as we implement tweaks to it, we need to make sure that we
- 6 do not come across with this concept that it is a one-size-
- 7 fits-all approach.
- 8 We also need to make sure that we are doing a better
- 9 job of working with the states to overcome some of the
- 10 hurdles that are, in part, limits of state policy on health
- 11 care--telemedicine across state lines, those sorts of
- 12 things, where we have got to provide an incentive for the
- 13 states to get engaged to provide a better standard of care.
- 14 There is no reason, if someone in Alaska needs help and it
- 15 is a service that can be provided through telemedicine, let
- 16 us just find a professional somewhere in this great country
- 17 that can provide on that telemedicine.
- 18 So we need to just continue to hone and provide, I
- 19 think, some reasonable solutions to some kinks that we are
- 20 going to have in the Mission Act.
- 21 One other thing I will tell you, in terms of attracting
- 22 talent to the VA, is we need to make sure we send a very
- 23 clear message that we have got some kinks to work out but it
- 24 is a good system. The brick-and-mortar presence is
- 25 critically important. I do not believe there is anybody in

- 1 Congress who seriously thinks that we should just completely
- 2 privatize and leave for the private sector to serve our
- 3 veterans. It would be wrong because you would be walking
- 4 away from an extraordinary health care and an institution
- 5 that is dedicated to veterans.
- 6 So what we need to do is make sure that while we
- 7 rightfully point to think that need to get better we also
- 8 point out there is a lot of hard-working people in these VA
- 9 health care facilities. About half of them are veterans
- 10 themselves. They care about the care that they are giving
- 11 to people, and it is an honorable profession, that we just
- 12 need more people. We need more doctors, more nurses, more
- 13 therapists, more people coming into these facilities so that
- 14 we can eliminate the wait times and all the other
- 15 challenges.
- In my remaining time, Commander, I happen to have the
- 17 privilege of being on the Veterans' Committee but I am also
- 18 the Chair of the Personnel Subcommittee in Senate Armed
- 19 Services, so TAP is right in my lane. And I think the one
- 20 thing that we are going to do--I have spoken with the
- 21 Committee staff--is that we really do need the veterans'
- 22 perspective on how better to prepare someone to transition
- 23 to veteran status.
- 24 And I do believe that in some cases it is a check-the-
- 25 box, and in some cases it is a one-size-fits-all. You know,

- 1 somebody as old as him going through TAP is going to have a
- 2 different set of needs than some 20-year old. So we have
- 3 got to figure out how to tailor and identify ways that we
- 4 are really beginning to focus on the likely challenges and
- 5 opportunities someone is going to have, based on the skills
- 6 that they have gained while they served and the challenges
- 7 that they are going to have when they ultimately transition
- 8 into veteran status.
- 9 So we need a lot of feedback on how to do that better,
- 10 particularly going into the NDAA and going into this
- 11 Congress, suggestions that you all could provide us would be
- 12 very helpful, suggestions that you can provide us for
- 13 employment, which again, in many instances, is going to be
- 14 taking some of the skills that someone has gained, either in
- 15 active duty, Reserves, National Guard--and I quess in the
- 16 case of Reserves and National Guard they have occupations--
- 17 but others may be able to take skills that they have learned
- 18 while they are serving that should translate into
- 19 certifications and jobs that right now are a little bit
- 20 difficult.
- 21 Again, most of those are the purview of the state. We
- 22 can provide some incentive for states to enter compacts so
- 23 that it is easier for someone with medical experience to
- 24 move into a nursing field or CDL driver's license or any
- 25 number of skill sets that they are prepared for in their

- 1 service and that we should find a way to get them employed
- 2 and make them productive in their post-service life.
- 3 So I am here to thank you all and I am also here,
- 4 Ranking Member and Chairman, I would like to make one
- 5 suggestion. I do not know if they are here, but this
- 6 morning when I was walking in it was cold, and I happened to
- 7 see two gentlemen waiting in line. I went up and said, "You
- 8 here for the hearing?" "Yes." "You a veteran?" "Yeah."
- 9 "You cold?" "Yeah." "Do you want to skip line?" "Yeah."
- 10 So I brought them in.
- 11 [Laughter.]
- 12 Senator Tillis. If we are going to continue -- and there
- 13 they are. So, you know, I think a week ago I probably had
- 14 about 40 come through because they happened to be all in
- 15 line at the same time. I would urge, if we are going to
- 16 continue to have these hearings during cold weather months
- 17 or inclement weather, that we try to figure out a rally
- 18 point with your home states or with other members so that we
- 19 can figure out how to get these people through, because I do
- 20 not think these folks should have to wait in line. Thank
- 21 you.
- [Applause.]
- 23 Senator Tester. Thank you, Senator Tillis, and I
- 24 agree, although when I came walking up this morning all the
- 25 folks from Montana had their coats off because it is so damn

- 1 warm here.
- 2 [Laughter.]
- 3 Senator Tillis. Tell me about it.
- 4 Senator Tester. Look, being the last one and
- 5 everything has been said but not everybody said it, so it is
- 6 my turn. I just want to thank you for being here, Commander
- 7 Lawrence. I also want to echo what was said earlier about
- 8 Bob and Carlos. They are top-flight guys. They do a great
- 9 job for the VFW here in Washington, D.C., making sure that
- 10 you guys' voices are being heard.
- I also want to thank you, Commander, for what you are
- 12 doing to destigmatize mental health. This is a huge issue
- 13 in this country. It has already been pointed out, it is
- 14 both in the civilian sector and with our veterans. The key
- 15 is that the VA is going to be the one that figures out the
- 16 solution. And with your help and with our help and
- 17 everybody else, I think it requires a team of folks to get
- 18 their arms around this.
- 19 But I want to thank you for your leadership on this
- 20 issue. It is an important one. It is one we have got to
- 21 get our arms around, because it ain't getting any better.
- 22 And then I just want to--and there are some folks from
- 23 Montana here and I want to describe a situation because they
- 24 will back me up on this, where you go to the VA and you go
- 25 get an appointment, and say you have got a shoulder problem

- 1 and they do not have the kind of person they need. They
- 2 ship you into the private sector. That is what the Mission
- 3 Act is for.
- 4 What is happening in Montana right now, because we do
- 5 not have our physicians filled, is a veteran will call in
- 6 and before they even schedule them for the VA they pump them
- 7 into the private sector. Nobody up here wants privatization
- 8 but that is de facto privatization. We cannot allow that to
- 9 happen. The VA is the largest health care system in this
- 10 country. The folks I talk to that are veterans want that VA
- 11 there. It is there.
- 12 I have said this before. We can outsource the service
- 13 but cannot outsource the responsibility. So I appreciate,
- 14 in your testimony, talking about exactly that, Commander.
- 15 I have a couple of questions here, and that is, do you
- 16 believe that your members prefer health care from the VA?
- 17 Mr. Lawrence. Yes, sir, I do.
- 18 Senator Tester. Okay. Do you believe that community
- 19 providers should be held to the same standard as the VA
- 20 providers?
- 21 Mr. Lawrence. Yes, sir, I do.
- 22 Senator Tester. So would the VA support an expansion
- 23 of care into the community or more convenient access if it
- 24 meant reduction in quality or timeliness?
- 25 Mr. Lawrence. There should never be a reduction in

- 1 quality or timeliness when it comes to serving our nation's
- 2 veterans.
- 3 Senator Tester. Amen, brother.
- 4 [Applause.]
- 5 Senator Tester. And does the VA actively engage the
- 6 VFW in its process for developing market area assessments
- 7 and strategic plans?
- 8 Mr. Lawrence. No, they do not, and that is where they
- 9 are missing the boat.
- 10 Senator Tester. Okay. And so--
- [Applause.]
- 12 Senator Tester. Right on. And so I think you have
- 13 already said this but I want to repeat it. The
- 14 organization -- was your organization consulted on the VA's
- 15 development of proposed wait time and drive time standards?
- 16 Mr. Lawrence. No, sir, they were not.
- 17 Senator Tester. Okay. And if you would have been
- 18 consulted, would you have had input?
- 19 Mr. Lawrence. We would have a whole lot of input.
- 20 [Laughter.]
- 21 [Applause.]
- 22 Senator Tester. Well, look, they are probably not here
- 23 although there might be some from the VA here, but I
- 24 guarantee you they are watching it on TV. And I will tell
- 25 you that I have a tremendous amount of respect for Secretary

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1 Wilkie and I do, and I do not know why, but we have had the
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- 2 conversation before, that if he wants to be successful--and
- 3 I want him to be successful -- we need good leadership at the
- 4 VA. If we are going to have good leadership at our VISNs
- 5 and different VAs around this country he has got to take
- 6 input from the VSOs. You guys are on the ground. We have
- 7 to take input from the VSOs as we are making policy that
- 8 affects you.
- 9 God bless every one of you and thank you for being
- 10 here.
- 11 [Applause.]
- 12 Chairman Takano. The proceedings are adjourned.
- 13 [Whereupon, at 12:11 p.m., the Committees were
- 14 adjourned.]

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